Fiscal Year: 2014-2015

Quarter: 4 PSA: 1

Total Unduplicated Client Count for Quarter: 117

Total Cases Closed in Quarter: 108

Total Units of Service for Quarter (Unit=1 Hour): 546

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 26 65-74: 60 Caucasian: 93 75-84: African American: 23 85+: 8 Native American/Native Alaskan: Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 117 **CLIENT GENDER** Cambodian: Male: 38 Chinese: Female: 79 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 117 Korean: 0 Laotian: OTHER CLIENT CHARACTERISTICS Vietnamese: Frail/Disabled: 0 57 Guamanian: 0 Homebound: Hawaiian: 0 Lives Alone: 63 Samoan: Institutionalized: 0 0 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 0 Race Unknown/Some Other Race: Limited English: 4 1 Client Declined to Provide Information: 16 Rural: 62 Total: 117 Greatest Economic Need (Minority):

Fiscal Year: 2014-2015

Hispanic/Latino:

E1. Landlord-Tenant (Subsidized or Private Housing):

| Qua | arter: 4 | PSA: | 1 |
|-----|--|----------|----|
| | Greatest Economic Need (Non-Minority): | | 32 |
| | Greatest Economic Need (Minority Status Un | nknown): | 0 |
| CL | IENT ETHNICITY | | |

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) | | | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | | |
|--|--|---|--|--------------------------------------|------------------------------|--|
| | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) | |
| CONSUMER/FINANCE | | | | | | |
| A1. Bankruptcy/Debt Collection: | | 7 | 6 | 0 | 0 | |
| A2. Contracts/Warranties: | | 2 | 2 | 0 | 0 | |
| A3. Other Consumer/Finance: | | 3 | 1 | 0 | 0 | |
| EMPLOYMENT | | | | | | |
| B1. Discrimination: | | 0 | 0 | 0 | 0 | |
| B2. Other Employment: | | 0 | 0 | 0 | 0 | |
| FAMILY | | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | | 6 | 5 | 0 | 0 | |
| C2. Conservatorship: | | 1 | 1 | 0 | 0 | |
| C3. Other Family: | | 2 | 2 | 0 | 0 | |
| HEALTH/COMMUNITY BASED CARE | | | | | | |
| D1. Medi-Cal/Medicaid: | | 1 | 0 | 1 | 0 | |
| D2. Medicare: | | 0 | 0 | 0 | 0 | |
| D3. Other Health/Community Based Care: | | 0 | 0 | 0 | 1 | |
| HOUSING | | | | | | |

18

12

Fiscal Year: 2014-2015 PSA: Quarter: 4 E2. Real Property: Home loans/ 0 0 1 Foreclosure/Reverse Mortgages: E3. Other Housing: 0 0 **INCOME MAINTENANCE** 0 F1. Social Security: 0 0 F2. Supplemental Security Income (SSI): 7 8 0 0 F3. Pensions/Retiree Benefits: 0 0 0 0 0 F4. Other Income Maintenance: 1 **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: 0 0 0 G2. Elder Abuse/Neglect/Exploitation: 0 0 0 0 G3. Other Individual Rights: 0 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 57 51 0 0 H2. Advance Health Care Directives (AHCD): 13 12 0 0 H3. Financial Powers of Attorney: 0 0 0 0 H4. Other Miscellaneous: 0 0 0 0 **TOTAL CASES OPENED IN QUARTER:** 120 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 6 101 TOTAL ESTIMATED CASE WORK HOURS SPENT: 528 **OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA** TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Fiscal Year: 2014-2015

Quarter: 4 PSA: 1

| Date Location (If Applicable) | | Topic Targeted Audience | | Est # of Particip | | Est. Hours | | | | |
|-------------------------------|---------------------------------------|-------------------------|---------|----------------------|----|---------------|--|--|--|--|
| Provider Name: | Legal Services of Northern California | | | | | | | | | |
| County(ies) | Humboldt, Del Norte | | | | | | | | | |
| 06/16/2015 | LSNC | Civil Clinic | Seniors | | 3 | 1.5 | | | | |
| 06/02/2015 | HSRC | Elder Law Clinic | Seniors | | 4 | 2 | | | | |
| 05/19/2015 | LSNC | Civil Clinic | Seniors | | 1 | 0.5 | | | | |
| 05/16/2015 | HSRC | Elder Law Clinic | Seniors | | 17 | 8.5 | | | | |
| 05/12/2015 | LSNC | Family Clinic | Seniors | | 1 | 0.5 | | | | |
| 04/28/2015 | LSNC | Bankruptcy Clinic | Seniors | | 1 | 0.5 | | | | |
| 04/21/2015 | LSNC | Civil Clinic | Seniors | | 4 | 2 | | | | |
| 04/14/2015 | LSNC | Family Clinic | Seniors | | 2 | 1 | | | | |
| 04/07/2015 | HSRC | Elder Law Clinic | Seniors | | 3 | 1.5 | | | | |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

Fiscal Year: 2014-2015

Quarter: 4 PSA: 2

Total Unduplicated Client Count for Quarter: 63

Total Cases Closed in Quarter: 76

Total Units of Service for Quarter (Unit=1 Hour): 551

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 26 65-74: 25 Caucasian: 75-84: African American: 11 85+: Native American/Native Alaskan: 1 Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 63 **CLIENT GENDER** Cambodian: Male: 42 Chinese: Female: 21 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 63 Korean: 0 Laotian: OTHER CLIENT CHARACTERISTICS Vietnamese: Frail/Disabled: 0 45 Guamanian: 0 Homebound: 0 Hawaiian: 0 Lives Alone: 27 Samoan: Institutionalized: 0 1 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 3 Race Unknown/Some Other Race: Limited English: 0 0 Client Declined to Provide Information: 7 Rural: 51 Total: 63 Greatest Economic Need (Minority): 11

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 2 | | |
|---|----------|----|--|--|
| Greatest Economic Need (Non-Minority): | | 41 | | |
| Greatest Economic Need (Minority Status U | nknown): | 0 | | |

CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod | CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) | | | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | | |
|--|--|----------------------------|--------------------------------------|--|--|--|--|
| | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) | | | |
| CONSUMER/FINANCE | | | | | | | |
| A1. Bankruptcy/Debt Collection: | 0 | 0 | 0 | 0 | | | |
| A2. Contracts/Warranties: | 0 | 0 | 0 | 0 | | | |
| A3. Other Consumer/Finance: | 0 | 0 | 0 | 0 | | | |
| EMPLOYMENT | | | | | | | |
| B1. Discrimination: | 0 | 0 | 0 | 0 | | | |
| B2. Other Employment: | 0 | 0 | 0 | 0 | | | |
| FAMILY | | | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | 1 | 1 | 0 | 0 | | | |
| C2. Conservatorship: | 0 | 0 | 0 | 0 | | | |
| C3. Other Family: | 0 | 0 | 0 | 0 | | | |
| HEALTH/COMMUNITY BASED CARE | | | | | | | |
| D1. Medi-Cal/Medicaid: | 0 | 0 | 0 | 0 | | | |
| D2. Medicare: | 0 | 0 | 0 | 0 | | | |
| D3. Other Health/Community Based Care: | 0 | 0 | 0 | 0 | | | |
| HOUSING | | | | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | 40 | 38 | 3 | 0 | | | |

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 2 | | | |
|--|---------|--------|--------------------------|-----------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 16 | 15 | 5 | 0 |
| E3. Other Housing: | | 1 | 0 | 0 | 0 |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | | 2 | 2 | 1 | 0 |
| F2. Supplemental Security Income (SSI): | | 4 | 4 | 0 | 1 |
| F3. Pensions/Retiree Benefits: | | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | | 0 | 0 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | | |
| G1. Immigration/Naturalization: | | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | | 0 | 0 | 0 | 0 |
| G3. Other Individual Rights: | | 6 | 4 | 2 | 0 |
| MISCELLANEOUS | | | | | |
| H1. Estate Planning/Wills/Trusts: | | 0 | 0 | 0 | 0 |
| H2. Advance Health Care Directives (AHCD |)): | 0 | 0 | 0 | 0 |
| H3. Financial Powers of Attorney: | | 0 | 0 | 0 | 0 |
| H4. Other Miscellaneous: | | 0 | 0 | 0 | 0 |
| TOTAL CASES OPENED IN QUAI | RTER: | 70 | TOTAL CASES CLOS | ED IN QUARTER BY C | ASE CLOSED CODE |
| | r | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 64 | 11 | 1 |
| TOTAL ESTIMATED CASE WOR | K HOURS | SPENT: | 533 | | |

| | OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA | | | | | | | | | |
|------|--|---------------------------|--------------------------------|--|--|--|--|--|--|--|
| | INFORMATION ON SPECIAL OUTREACH ACTIVITIES | | | | | | | | | |
| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of Est. People Hours Reached | | | | | | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 2

| Provider Name: | Legal Services of Northern California | | | | | | | | | | |
|-----------------------|---|-------------------------------------|-------------------|-------|--|--|--|--|--|--|--|
| County(ies) | Shasta, Siskiyou, Trinity, Lassen and M | | | | | | | | | | |
| 05/13/2015 | Yreka Senior Fair | Fair | Seniors | 57 7. | | | | | | | |
| 04/28/2015 | Human Response Network | Presentation to Seniors on Services | Seniors | 35 1. | | | | | | | |
| 04/09/2015 | Law Foundation | Race Equity Presentation | Service Providers | 15 | | | | | | | |
| 04/14/2015 | Shasta College Outreach | Presentation of services | Seniors | 3 0. | | | | | | | |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

18

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

18

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0

Fiscal Year: 2014-2015

Quarter: 4 PSA: 3

Total Unduplicated Client Count for Quarter: 171

Total Cases Closed in Quarter: 170

Total Units of Service for Quarter (Unit=1 Hour): 655

| CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER | | | | | | | |
|--|-----|---|-----|--|--|--|--|
| CLIENT AGE | | CLIENT RACE | | | | | |
| 60-64: | 52 | Two or More Races: | 0 | | | | |
| 65-74: | 69 | Caucasian: | 146 | | | | |
| 75-84: | 28 | African American: | 3 | | | | |
| 85+: | 22 | Native American/Native Alaskan: | 4 | | | | |
| Client Declined to Provide Information: | 0 | Asian/Pacific Islander | | | | | |
| Total: | 171 | Asian Indian: | 1 | | | | |
| CLIENT GENDER | | Cambodian: | 0 | | | | |
| Male: | 49 | Chinese: | 0 | | | | |
| Female: | 122 | Filipino: | 1 | | | | |
| Client Declined to Provide Information: | 0 | Japanese: | 0 | | | | |
| Total: | 171 | Korean: | 0 | | | | |
| OTHER CLIENT CHARACTERISTICS | | Laotian: | 0 | | | | |
| Frail/Disabled: | 102 | Vietnamese: | 0 | | | | |
| Homebound: | 0 | Guamanian: | 0 | | | | |
| Lives Alone: | 105 | Hawaiian: | 0 | | | | |
| Institutionalized: | 0 | Samoan: | 0 | | | | |
| Suspected Victim of Elder Abuse/Exploitation: | 0 | Other Asian/Pacific Islander: | 0 | | | | |
| Limited English: | 73 | Race Unknown/Some Other Race: | 16 | | | | |
| Rural: | 19 | Client Declined to Provide Information: | | | | | |
| Greatest Economic Need (Minority): | 101 | Total: | 171 | | | | |

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 3 | | |
|---------------------------|--------------------------|---|--|--|
| Greatest Economic Need (N | on-Minority): | 0 | | |
| Greatest Economic Need (M | inority Status Unknown): | 0 | | |

CLIENT ETHNICITY

Hispanic/Latino: 16

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod | de) | | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | | |
|--|-----|----|--|--------------------------------------|------------------------------|--|
| | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) | |
| CONSUMER/FINANCE | | | | | | |
| A1. Bankruptcy/Debt Collection: | | 15 | 13 | 4 | 0 | |
| A2. Contracts/Warranties: | | 7 | 7 | 0 | 0 | |
| A3. Other Consumer/Finance: | | 5 | 7 | 0 | 0 | |
| EMPLOYMENT | | | | | | |
| B1. Discrimination: | | 0 | 0 | 0 | 0 | |
| B2. Other Employment: | | 1 | 1 | 0 | 0 | |
| FAMILY | | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | | 0 | 0 | 0 | 0 | |
| C2. Conservatorship: | | 0 | 0 | 0 | 0 | |
| C3. Other Family: | | 10 | 1 | 9 | 0 | |
| HEALTH/COMMUNITY BASED CARE | | | | | | |
| D1. Medi-Cal/Medicaid: | | 13 | 7 | 1 | 0 | |
| D2. Medicare: | | 0 | 0 | 0 | 0 | |
| D3. Other Health/Community Based Care: | | 3 | 2 | 0 | 0 | |
| HOUSING | | | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | | 46 | 34 | 8 | 3 | |

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 3 | | | | | | |
|--|-------|-----|-----------------------------|--------------------------------|-------------------------------|--|--|--|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 17 | 14 | 1 | 0 | | | |
| E3. Other Housing: | | 2 | 1 | 0 | 0 | | | |
| INCOME MAINTENANCE | | | | | | | | |
| F1. Social Security: | | 1 | 0 | 0 | 0 | | | |
| F2. Supplemental Security Income (SSI): | | 4 | 2 | 0 | 2 | | | |
| F3. Pensions/Retiree Benefits: | | 1 | 0 | 0 | 0 | | | |
| F4. Other Income Maintenance: | | 1 | 1 | 1 | 0 | | | |
| INDIVIDUAL RIGHTS | | | | | | | | |
| G1. Immigration/Naturalization: | | 0 | 0 | 0 | 0 | | | |
| G2. Elder Abuse/Neglect/Exploitation: | | 0 | 0 | 0 | 0 | | | |
| G3. Other Individual Rights: | | 4 | 6 | 0 | 0 | | | |
| MISCELLANEOUS | | | | | | | | |
| H1. Estate Planning/Wills/Trusts: | | 26 | 23 | 5 | 0 | | | |
| H2. Advance Health Care Directives (AHC | D): | 7 | 4 | 4 | 0 | | | |
| H3. Financial Powers of Attorney: | | 8 | 4 | 5 | 0 | | | |
| H4. Other Miscellaneous: | | 0 | 0 | 0 | 0 | | | |
| TOTAL CASES OPENED IN QUA | RTER: | 171 | TOTAL CASES CLOS | ED IN QUARTER BY C | ASE CLOSED CODE | | | |
| | | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION | | | |
| | | | 127 | 38 | 5 | | | |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: 621 | | | | | | | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Type of Outreach Activity Groups Targeted By Location Est # of Est. Outreach People Hours (If Applicable) Reached

Fiscal Year: 2014-2015

Quarter: 4 PSA: 3

| Provider Name: | legal services of no | legal services of northern calif | | | | | | | | |
|----------------|----------------------|----------------------------------|-----------------------------|----|-----|--|--|--|--|--|
| County(ies) | Butte | | | | | | | | | |
| 6/11/2015 | Butte County | Guardianship Clinic | Seniors | 2 | 2 | | | | | |
| 6/9/2015 | Butte County | Senior Resource Fair | Seniors | 20 | 2.5 | | | | | |
| 6/9/2015 | Butte County | Fair Housing Training | All | 27 | 4 | | | | | |
| 5/30/2015 | Butte County | Women Veterans Resource Fair | Seniors and Other Consumers | 20 | 4 | | | | | |
| 5/14/2015 | Butte County | Guardianship Clinic | Seniors | 2 | 2 | | | | | |
| 5/12/2015 | Tehama County | Community Resource Fair | Seniors | 50 | 4.5 | | | | | |
| 4/29/2015 | Tehama County | POAs for FM & HC | Seniors | 20 | 3 | | | | | |
| 4/22/2015 | Butte County | Fair Housing Presentation | Seniors & Other Consumers | 11 | 2 | | | | | |
| 4/15/2015 | Tehama County | MDT Meeting | Providers | 12 | 3.5 | | | | | |
| 4/13/2015 | Plumas County | MDT Meeting | Providers | 4 | 2.5 | | | | | |
| 4/9/2015 | Butte County | Guardianship Clinic | Seniors | 2 | 2 | | | | | |
| 4/8/2015 | Butte County | Healthcare Presentation | All | 30 | 2 | | | | | |

| TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: | 12 |
|---|----|
| ${\tt TOTAL\ ESTIMATED\ \#\ OF\ SPECIAL\ OUTREACH\ ACTIVITY\ HOURS\ IN\ THE\ QUARTER:}$ | 34 |
| | |
| TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: | 0 |

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Quarter: 4 PSA: 4

Total Unduplicated Client Count for Quarter: 684

Total Cases Closed in Quarter: 817

Total Units of Service for Quarter (Unit=1 Hour): 2777

| CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER | | | | | | |
|--|-----|---|-----|--|--|--|
| CLIENT AGE | | CLIENT RACE | | | | |
| 60-64: | 172 | Two or More Races: | 1 | | | |
| 65-74: | 294 | Caucasian: | 465 | | | |
| 75-84: | 163 | African American: | 88 | | | |
| 85+: | 55 | Native American/Native Alaskan: | 12 | | | |
| Client Declined to Provide Information: | 0 | Asian/Pacific Islander | | | | |
| Total: | 684 | Asian Indian: | 2 | | | |
| CLIENT GENDER | | Cambodian: | 0 | | | |
| Male: | 224 | Chinese: | 7 | | | |
| Female: | 460 | Filipino: | 8 | | | |
| Client Declined to Provide Information: | 0 | Japanese: | 5 | | | |
| Total: | 684 | Korean: | 1 | | | |
| OTHER CLIENT CHARACTERISTICS | | Laotian: | 0 | | | |
| Frail/Disabled: | 341 | Vietnamese: | 2 | | | |
| Homebound: | 20 | Guamanian: | 0 | | | |
| Lives Alone: | 367 | Hawaiian: | 3 | | | |
| Institutionalized: | 7 | Samoan: | 0 | | | |
| Suspected Victim of Elder Abuse/Exploitation: | 23 | Other Asian/Pacific Islander: | 0 | | | |
| Limited English: | 33 | Race Unknown/Some Other Race: | 83 | | | |
| Rural: | 142 | Client Declined to Provide Information: | 7 | | | |
| Greatest Economic Need (Minority): | 118 | Total: | 684 | | | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 4

Greatest Economic Need (Non-Minority): 316

Greatest Economic Need (Minority Status Unknown): 2

CLIENT ETHNICITY

Hispanic/Latino: 76

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) | de) | | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | | |
|--|-----|-----|--|--------------------------------------|------------------------------|--|
| | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) | |
| CONSUMER/FINANCE | | | | | | |
| A1. Bankruptcy/Debt Collection: | | 56 | 55 | 10 | 1 | |
| A2. Contracts/Warranties: | | 39 | 32 | 9 | 1 | |
| A3. Other Consumer/Finance: | | 32 | 32 | 3 | 0 | |
| EMPLOYMENT | | | | | | |
| B1. Discrimination: | | 2 | 2 | 0 | 0 | |
| B2. Other Employment: | | 11 | 7 | 2 | 0 | |
| FAMILY | | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | | 9 | 8 | 1 | 1 | |
| C2. Conservatorship: | | 3 | 3 | 0 | 0 | |
| C3. Other Family: | | 5 | 4 | 0 | 0 | |
| HEALTH/COMMUNITY BASED CARE | | | | | | |
| D1. Medi-Cal/Medicaid: | | 19 | 22 | 5 | 0 | |
| D2. Medicare: | | 15 | 15 | 0 | 1 | |
| D3. Other Health/Community Based Care: | | 14 | 7 | 2 | 0 | |
| HOUSING | | | • | - | - | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | | 191 | 184 | 27 | 13 | |

Fiscal Year: 2014-2015

| Fiscal Year: 2014-2015 | | | | | | |
|--|-------|-----|---|--------------------------------|-------------------------------|--|
| Quarter: 4 | PSA: | 4 | | | | |
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 61 | 56 | 11 | 1 | |
| E3. Other Housing: | | 31 | 30 | 2 | 0 | |
| INCOME MAINTENANCE | | | | | | |
| F1. Social Security: | | 17 | 18 | 2 | 1 | |
| F2. Supplemental Security Income (SSI): | | 11 | 11 | 2 | 0 | |
| F3. Pensions/Retiree Benefits: | | 17 | 18 | 2 | 0 | |
| F4. Other Income Maintenance: | Γ | 8 | 7 | 0 | 0 | |
| INDIVIDUAL RIGHTS | | | | | | |
| G1. Immigration/Naturalization: | Γ | 5 | 0 | 5 | 1 | |
| G2. Elder Abuse/Neglect/Exploitation: | | 45 | 32 | 4 | 2 | |
| G3. Other Individual Rights: | | 11 | 12 | 3 | 0 | |
| MISCELLANEOUS | | | | | | |
| H1. Estate Planning/Wills/Trusts: | Γ | 92 | 86 | 16 | 0 | |
| H2. Advance Health Care Directives (AHC | D): | 40 | 14 | 10 | 1 | |
| H3. Financial Powers of Attorney: | | 24 | 15 | 4 | 0 | |
| H4. Other Miscellaneous: | | 4 | 4 | 0 | 0 | |
| TOTAL CASES OPENED IN QUA | RTER: | 762 | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | | |
| | | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION | |
| | | | 674 | 120 | 23 | |

TOTAL ESTIMATED CASE WORK HOURS SPENT:

2588

Date Location (If Applicable) | Continue of the continue of t

Fiscal Year: 2014-2015

Quarter: 4 PSA: 4

| Provider Name: | Sacramento Senior Legal Services | | | | | | |
|----------------|----------------------------------|--|---------|--------|--|--|--|
| County(ies) | Sacramento | | | | | | |
| 6/30/2015 | Yuba City Senior Center | Elder Financial Abuse at Yuba Fleeced Screening | Seniors | 15 7.8 | | | |
| 6/22/2015 | WEAAD in Marysville | Overview of SLH Seniors | Seniors | 1 3.4 | | | |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

| | INFORMA | TION ON COMMUNITY LEGAL EDUCATION | PROGRAMS/ACTIVITIE | |
|---------------|--|--|-------------------------------|-----------------------------------|
| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Est. Participants Hou |
| rovider Name: | Legal Services of No. | rther California | | |
| County(ies) | Yolo | | | |
| 6/3/2015 | Winters (RISE) | Wills | Older adults | 4 |
| 5/7/2015 | Esparto-RISE | Legal Services for Older Adults | Older Adults | 15 |
| 4/23/2015 | Woodland | Fair Housing for All | Property owners/managers | 95 |
| 4/1/2015 | RISE-Winters | Naturalization, Part 2 | Older adults | 5 |
| rovider Name: | Legal Services of No. | rthern California | | |
| County(ies) | Nevada, Placer & Sier | ra | | |
| 5/11/2015 | Roseville | Presentation A4AA funded programs; LSNC programs and Pension Rights Project | Seniors | 50 |
| 4/1/2015 | Roseville | Planning and prep for Placer County presentation | Seniors | 50 |
| 6/15/2015 | Auburn | Program flyers and letters | Sierra County Senior Agencies | 200 |
| 6/1/2015 | Auburn | Outreach planning and prep | Placer County Senior Agencies | 50 |
| 5/14/2015 | Grass Valley National Association of Retired Federal | Presentation LSNC programs for rural seniors | Seniors | 6 |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 4

| 5/13/2015 | Auburn | Outreach to Sierra County agencies via PSAs and letters | Agencies serving seniors | 100 | 1 |
|-------------------------|---|--|---|-----|-----|
| 5/12/2015 | Auburn | Planning and prep for May and July presentations | Seniors | 15 | 1 |
| 5/5/2015 | Nevada County Multiple Disciplinary Team | Presentation LSNC programs for rural seniors | | 10 | 3 |
| 5/3/2015 | Placer County Justice Center | Collaborative prevention of local scams; working with Alzheimer's Association staff on Reasonable Accomodations | | 12 | 3 |
| 4/30/2015 | Downieville, CA | Sierra County Presentation: Dealing with Scams and discussion of LSNC services | Seniors and Agency staff that provide services to seniors | 28 | 17 |
| 4/27/2015 | Loyalton, CA | Sierra County Presentation: Small Estate Administration Options vs. Trusts/Wills | Rural Seniors | 12 | 10 |
| 4/15/2015 | North Tahoe Resource Center | LSNC Services | Senior Services | 2 | 2 |
| 4/15/2015 | Truckee Family Resource Center | Nevada County Presentation: LSNC Services | Senior Providers | 10 | 4 |
| 4/15/2015 | Nevada County Sierra Senior | LSNC Services | Senior Services | 2 | 1 |
| 4/10/2015 | Volunteers of America Regional Office, Sacramento | Placer County Presentation: Rights of tenants in government subsidized housing [includes planning and prep time] | Staff of VOA | 45 | 14 |
| 4/1/2015 | Nevada City | Preparation for Nevada County MDT LSNC Presentation; Nevada County Representation Chart | Senior Providers | 15 | 4 |
| 4/1/2015 | Nevada City | Planning for Nevada County presentation | Senior service providers and senior social groups | 25 | 1 |
| 5/12/2015 | Nevada City | Planning and prep docs for presentation | Seniors | 10 | 2 |
| vider Name: County(ies) | Sacramento Senior L | egal Services | | | |
| 4/9/2015 | Eskaton Jefferson Manor | What to do with my debt? (Part 3) | Seniors | 17 | 4.5 |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 4

| 4/2/2015 | Eskaton Jefferson Manor | What to do with my debt? (Part 2) | Seniors | 9 | 4 | |
|-----------|--|--|--|----|---|--|
| 6/3/2015 | Senior Center of Elk Grove | Overview of SLH Services at 9th Annual Senior Day in the Park | Seniors | 73 | 6 | |
| 6/20/2015 | SACA Community Learning Center | Overview of SLH Services at 9th Annual Fun in the Sun Fair | Seniors | 80 | | |
| 6/17/2015 | WEAAD at Arden- Dimick Library | Financial Elder Abuse & Overview of SLH Services | | | 2 | |
| 6/16/2015 | Mercy Housing- Creekview Manor | Advance Health Care Directives | Advance Health Care Directives Seniors | | | |
| 6/15/2015 | WEAAD at Foothill Plaza | Collections, Foreclosures & Overview of of SLH Services | | | | |
| 4/2/2015 | Alzheimer's Assoc. Annual Education Conference | Overview of SLH Services | Seniors | 83 | 7 | |
| 6/5/2015 | Stanford Settlement Senior Center | Overview of SLH Services at 23rd Annual Senior Health & Information Fair | Seniors | 28 | | |
| 5/20/2015 | Mercy Housing- Creekview Manor | Debts | Seniors | 3 | 4 | |
| 5/14/2015 | Citrus Heights Community Center | Overview of SLH Services | Seniors | 87 | 4 | |
| 5/13/2015 | Folsom Senior Center | Overview of SLH Services | Seniors | 20 | 3 | |
| 5/13/2015 | FAST Meeting | Mediation | Service Providers | 25 | 3 | |
| 5/12/2015 | Rancho Cordova Senior Center | Wills & Trusts | Seniors | 15 | | |
| 4/25/2015 | CTAP Resource Fair | Overview of SLH Services | Seniors | 30 | 4 | |
| 4/24/2015 | Mission Oaks Health Fair | Overview of SLH Services | Seniors | 50 | 3 | |
| 4/21/2015 | Mercy Housing- Creekview Manor | Consequences of Saying Yes | Seniors | 5 | | |
| 4/20/2015 | Gender Health Clinic | Advance Health Care Directives | Social Workers | 2 | | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 4

| 4/9/2015 | Pioneer United Church of Christ | Social Security | LGBT Seniors | 90 | 4.9 |
|----------------|------------------------------------|--------------------------|--------------|----|-----|
| 6/9/2015 | Hart Senior Center | Overview of SLH Services | Seniors | 10 | 1.8 |
| Provider Name: | Yuba Sutter Legal C | enter | | | |
| County(ies) | Sutter & Yuba | | | | |
| 6/30/2015 | Yuba City Senior Center | Financial abuse | Seniors | 20 | 2 |
| 4/7 | Yuba City, City Hall | Housing discrimination | Seniors | 5 | 5 |
| 4/9/2015 | Buttes Christian | Wills Q&A | Seniors | 17 | 2 |
| 6/4/2015 | Yuba City Senior Center | Wills | Seniors | 28 | 1 |
| 6/22/2015 | Yuba County Library | Fraud problems | Seniors | 1 | 2 |
| 6/23/2015 | Yuba County Senior Center | Summer scams | Seniors | 12 | 2 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 48

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 185

Fiscal Year: 2014-2015

Quarter: 4 PSA: 5

Total Unduplicated Client Count for Quarter: 62

Total Cases Closed in Quarter: 78

Total Units of Service for Quarter (Unit=1 Hour): 215

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 19 65-74: 30 Caucasian: 51 75-84: African American: 13 3 85+: 0 Native American/Native Alaskan: Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 62 **CLIENT GENDER** Cambodian: Male: 26 Chinese: Female: 36 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 62 Korean: 0 Laotian: OTHER CLIENT CHARACTERISTICS Vietnamese: Frail/Disabled: 0 23 Guamanian: 0 Homebound: 0 Hawaiian: 0 Lives Alone: 38 Samoan: Institutionalized: 0 0 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 0 Race Unknown/Some Other Race: Limited English: 6 2 Client Declined to Provide Information: 0 Rural: 3 Total: 62 Greatest Economic Need (Minority):

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 5 | | |
|---|-----------|----|--|--|
| Greatest Economic Need (Non-Minority): | | 27 | | |
| Greatest Economic Need (Minority Status L | Jnknown): | 0 | | |

CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod | de) | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | | |
|--|-----|--|--------------------------------------|------------------------------|--|
| | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) | |
| CONSUMER/FINANCE | | | | | |
| A1. Bankruptcy/Debt Collection: | 6 | 6 | 0 | 1 | |
| A2. Contracts/Warranties: | 2 | 1 | 0 | 0 | |
| A3. Other Consumer/Finance: | 3 | 2 | 1 | 0 | |
| EMPLOYMENT | | | | | |
| B1. Discrimination: | 0 | 0 | 0 | 0 | |
| B2. Other Employment: | 2 | 2 | 0 | 1 | |
| FAMILY | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | 0 | 1 | 0 | 1 | |
| C2. Conservatorship: | 0 | 2 | 0 | 0 | |
| C3. Other Family: | 1 | 1 | 0 | 0 | |
| HEALTH/COMMUNITY BASED CARE | | | | | |
| D1. Medi-Cal/Medicaid: | 0 | 0 | 0 | 0 | |
| D2. Medicare: | 1 | 2 | 0 | 0 | |
| D3. Other Health/Community Based Care: | 0 | 0 | 0 | 0 | |
| HOUSING | • | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | 22 | 17 | 0 | 5 | |

Fiscal Year: 2014-2015 PSA: Quarter: 4 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: **INCOME MAINTENANCE** F1. Social Security: F2. Supplemental Security Income (SSI): F3. Pensions/Retiree Benefits: F4. Other Income Maintenance: **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: G2. Elder Abuse/Neglect/Exploitation: G3. Other Individual Rights: **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: H2. Advance Health Care Directives (AHCD): H3. Financial Powers of Attorney: H4. Other Miscellaneous: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE **TOTAL CASES OPENED IN QUARTER: TOTAL COUNSEL** TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION TOTAL ESTIMATED CASE WORK HOURS SPENT:

| | OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA | | | | | | |
|------|--|---------------------------|--------------------------------|--|---------------|--|--|
| | | INFORMATION ON SPECIAL O | UTREACH ACTIVITIES | | | | |
| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | | Est. Hours | | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 5

| Provider Name: | Legal Aid of the North | Bay | | | |
|----------------|------------------------|--|------------------|----|---|
| County(ies) | Marin | | | | |
| 05/26/2015 | Novato | Margaret Todd Senior Center Discussed Senior Legal Issues | Seniors | 18 | 3 |
| 05/18/2015 | San Rafael | Legal Assistance for the Latino and Spanish Language Community in Marin | Spanish Speakers | 45 | 5 |
| TOTAL ESTI | | CIAL OUTREACH ACTIVITIES IN THE QUA | | | |
| TOTAL | # OF COMMUNITY LEG | GAL EDUCATION PROGRAMS IN THE QUA | RTER: 0 | | |
| TOTAL ESTIMA | ATED # OF COMMUNITY | LEGAL EDUCATION HOURS IN THE QUA | RTER: 0 | | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 6

Total Unduplicated Client Count for Quarter: 455

Total Cases Closed in Quarter: 290

Total Units of Service for Quarter (Unit=1 Hour): 4384

| CLIENT CHA | | FOR UNDUPLICATED CLIENTS ENED THIS QUARTER | |
|---|-----|---|-----|
| CLIENT AGE | | CLIENT RACE | |
| 60-64: | 99 | Two or More Races: | 2 |
| 65-74: | 193 | Caucasian: | 133 |
| 75-84: | 105 | African American: | 26 |
| 85+: | 34 | Native American/Native Alaskan: | 0 |
| Client Declined to Provide Information: | 24 | Asian/Pacific Islander | |
| Total: | 455 | Asian Indian: | 0 |
| CLIENT GENDER | | Cambodian: | 0 |
| Male: | 207 | Chinese: | 137 |
| Female: | 248 | Filipino: | 38 |
| Client Declined to Provide Information: | 0 | Japanese: | 11 |
| Total: | 455 | Korean: | 3 |
| OTHER CLIENT CHARACTERISTICS | | Laotian: | 2 |
| Frail/Disabled: | 164 | Vietnamese: | 2 |
| Homebound: | 12 | Guamanian: | 0 |
| Lives Alone: | 174 | Hawaiian: | 0 |
| Institutionalized: | 3 | Samoan: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 15 | Other Asian/Pacific Islander: | 7 |
| Limited English: | 261 | Race Unknown/Some Other Race: | 93 |
| Rural: | 0 | Client Declined to Provide Information: | 1 |
| Greatest Economic Need (Minority): | 263 | Total: | 455 |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 6

Greatest Economic Need (Non-Minority): 61

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 68

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | | |
|--|--|----------------------------|--------------------------------------|------------------------------|
| | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) |
| CONSUMER/FINANCE | | | | |
| A1. Bankruptcy/Debt Collection: | 19 | 9 | 0 | 3 |
| A2. Contracts/Warranties: | 2 | 0 | 0 | 0 |
| A3. Other Consumer/Finance: | 8 | 4 | 0 | 1 |
| EMPLOYMENT | | | | |
| B1. Discrimination: | 2 | 2 | 0 | 0 |
| B2. Other Employment: | 7 | 7 | 0 | 0 |
| FAMILY | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | 2 | 2 | 0 | 0 |
| C2. Conservatorship: | 3 | 0 | 0 | 1 |
| C3. Other Family: | 1 | 1 | 0 | 0 |
| HEALTH/COMMUNITY BASED CARE | | | | |
| D1. Medi-Cal/Medicaid: | 6 | 4 | 0 | 0 |
| D2. Medicare: | 0 | 0 | 0 | 0 |
| D3. Other Health/Community Based Care: | 3 | 2 | 0 | 0 |
| HOUSING | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | 178 | 82 | 3 | 11 |

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 6 | | | |
|--|---------|--------|-----------------------------|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 3 | 4 | 0 | 0 |
| E3. Other Housing: | | 44 | 7 | 0 | 0 |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | | 8 | 5 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | | 16 | 11 | 3 | 0 |
| F3. Pensions/Retiree Benefits: | | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | | 7 | 6 | 1 | 1 |
| INDIVIDUAL RIGHTS | | | | | |
| G1. Immigration/Naturalization: | | 40 | 46 | 0 | 5 |
| G2. Elder Abuse/Neglect/Exploitation: | | 30 | 12 | 0 | 4 |
| G3. Other Individual Rights: | | 2 | 1 | 0 | 0 |
| MISCELLANEOUS | | | | | |
| H1. Estate Planning/Wills/Trusts: | | 20 | 11 | 0 | 3 |
| H2. Advance Health Care Directives (AHCD |)): | 1 | 0 | 0 | 0 |
| H3. Financial Powers of Attorney: | | 4 | 2 | 0 | 1 |
| H4. Other Miscellaneous: | | 47 | 27 | 3 | 5 |
| TOTAL CASES OPENED IN QUAI | RTER: | 453 | TOTAL CASES CLOS | ED IN QUARTER BY | CASE CLOSED CODE |
| | , | 133 | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 245 | 10 | 35 |
| TOTAL ESTIMATED CASE WOR | K HOURS | SPENT: | 4341 | | • |

TOTAL ESTIMATED CASE WORK HOURS SPENT:

4341

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Location Type of Outreach Activity Groups Targeted By Outreach People Hours Reached

Fiscal Year: 2014-2015

Quarter: 4 PSA: 6

| Provider Name: | Asian Americans Adva | ancing Justice | | | |
|----------------|--|--|-----------------------------------|-----|-----|
| County(ies) | San Francisco | | | | |
| 6/25/2015 | Assembly Member Bonta Consumer Fraud Town Hall Meeting OACC, 388 9th Street, Oakland | SSI KYR Brochures - discussed broadly about tenants' rights and SSI benefits over resource and income limit that affects recipients. | Seniors from Oakland | 200 | 3 |
| 4/25/2015 | Tenant Rights Fair, 627 Turk Street, S.F. | SF residents - discussed about ALC's services in housing rights program, 3 day notices and new buyout agreement legislation. | SF Residents | 250 | 3 |
| 4/15/2015 | 777 Broadway Street, S.F. | Senior citizen members of Community Tenant Association-discussed about the buyout agreements legislation and gave examples of how this new law applies. | Bayside Senior Housing | 120 | 3 |
| 4/9/2015 | 2565 Sun Bruno Avenue, San | KYR brochures on rent increase. Discussed and presented on rent increases, and played games with the | Portola Family & Parents | 15 | 3 |
| Provider Name: | La Raza Centro Legal, | Inc. | | | |
| County(ies) | San Francisco | | | | |
| 06/10/2015 | LRCL | La Raza Centro Legal Senior Clinic | Elder | 4 | 2 |
| 05/20/2015 | LRCL | La Raza Centro Legal Senior Clinic | Elder | 4 | 2 |
| 05/06/2015 | LRCL | La Raza Centro Legal Senior Clinic | Elder | 5 | 2 |
| 04/08/2015 | LRCL | La Raza Centro Legal Senior Clinic | Elder | 3 | 2 |
| Provider Name: | Nihonmachi Legal Out | treach dba Api Legal Outreach | | | |
| County(ies) | San Francisco | | | | |
| 6/16/2015 | Canon Kip | Elder Abuse and the Law | Elders | 39 | 1.5 |
| 6/11/2015 | SDA General Meeting | Elder Abuse Prevention | Elders & Adults with Disabilities | 60 | 4 |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 6

| TOTAL ESTI | MATED # OF SPECIAL | OUTREACH ACTIVITY HOURS IN THE QUA | ARTER: 26 | |
|----------------|--|---|----------------------|-------------------------------------|
| | INFORMA | TION ON COMMUNITY LEGAL EDUCATION | I PROGRAMS/ACTIVITIE | |
| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Est. Participants Hours |
| Provider Name: | La Raza Centro Lega | l, Inc. | | |
| County(ies) | San Francisco | | | |
| 04/24/2015 | Alcantara Court Senior Housing, 670 Valencia St., S.F. | Public Benefits and Consumer Protection Issues | Elders | 9 8 |
| Provider Name: | Nihonmachi Legal Ou | ıtreach dba Api Legal Outreach | | |
| County(ies) | San Francisco | | | |
| 6/24/2015 | 100 McAllister, S.F. | Legal Clinic | API Clients | 16 3 |
| 5/27/2015 | 100 McAllister, S.F. | Legal Clinic | API Clients | 16 3 |
| 4/22/2015 | 100 McAllister, S.F. | Legal Clinic | API Clients | 14 3 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 17

Fiscal Year: 2014-2015

Quarter: 4 PSA: 7

Total Unduplicated Client Count for Quarter: 252

Total Cases Closed in Quarter: 265

Total Units of Service for Quarter (Unit=1 Hour): 1278

| CLIENT CHA | | FOR UNDUPLICATED CLIENTS IED THIS QUARTER | |
|---|-----|--|-----|
| CLIENT AGE | | CLIENT RACE | |
| 60-64: | 47 | Two or More Races: | 5 |
| 65-74: | 106 | Caucasian: | 178 |
| 75-84: | 65 | African American: | 43 |
| 85+: | 34 | Native American/Native Alaskan: | 2 |
| Client Declined to Provide Information: | 0 | Asian/Pacific Islander | |
| Total: | 252 | Asian Indian: | 1 |
| CLIENT GENDER | | Cambodian: | 0 |
| Male: | 71 | Chinese: | 2 |
| Female: | 181 | Filipino: | 8 |
| Client Declined to Provide Information: | 0 | Japanese: | 2 |
| Total: | 252 | Korean: | 0 |
| OTHER CLIENT CHARACTERISTICS | | Laotian: | 0 |
| Frail/Disabled: | 63 | Vietnamese: | 1 |
| Homebound: | 0 | Guamanian: | 0 |
| Lives Alone: | 41 | Hawaiian: | 0 |
| Institutionalized: | 0 | Samoan: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 13 | Other Asian/Pacific Islander: | 7 |
| Limited English: | 3 | Race Unknown/Some Other Race: | 2 |
| Rural: | 0 | Client Declined to Provide Information: | 1 |
| Greatest Economic Need (Minority): | 19 | Total: | 252 |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 7

Greatest Economic Need (Non-Minority): 44

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino: 23

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod | CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) | | | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | | |
|--|--|-----|----------------------------|--|------------------------------|--|--|
| | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) | | |
| CONSUMER/FINANCE | | | | | | | |
| A1. Bankruptcy/Debt Collection: | 13 | 3 | 10 | 0 | 0 | | |
| A2. Contracts/Warranties: | 12 | 2 | 12 | 1 | 0 | | |
| A3. Other Consumer/Finance: | 19 | 9 | 19 | 1 | 0 | | |
| EMPLOYMENT | | | | | | | |
| B1. Discrimination: | | | 0 | 0 | 0 | | |
| B2. Other Employment: | | ī [| 1 | 0 | 0 | | |
| FAMILY | | | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | | | 1 | 0 | 0 | | |
| C2. Conservatorship: | | ī [| 1 | 0 | 0 | | |
| C3. Other Family: | 4 | 1 [| 5 | 0 | 0 | | |
| HEALTH/COMMUNITY BASED CARE | | | | | | | |
| D1. Medi-Cal/Medicaid: | 0 | | 0 | 0 | 0 | | |
| D2. Medicare: | 0 | | 0 | 0 | 0 | | |
| D3. Other Health/Community Based Care: | 0 | | 0 | 0 | 0 | | |
| HOUSING | | | | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | 53 | | 40 | 10 | 0 | | |

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 7 | | | |
|--|-----------|--------|-----------------------------|-----------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 1 | 1 | 0 | 0 |
| E3. Other Housing: | | 13 | 13 | 1 | 1 |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | | 2 | 4 | 1 | 0 |
| F2. Supplemental Security Income (SSI): | | 2 | 2 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | | 1 | 1 | 0 | 0 |
| F4. Other Income Maintenance: | | 1 | 1 | 1 | 0 |
| INDIVIDUAL RIGHTS | | | - | | |
| G1. Immigration/Naturalization: | | 1 | 1 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | | 13 | 9 | 4 | 0 |
| G3. Other Individual Rights: | | 11 | 9 | 0 | 0 |
| MISCELLANEOUS | | | | | |
| H1. Estate Planning/Wills/Trusts: | | 57 | 58 | 5 | 0 |
| H2. Advance Health Care Directives (AHCD |)): | 19 | 20 | 0 | 0 |
| H3. Financial Powers of Attorney: | | 5 | 8 | 0 | 0 |
| H4. Other Miscellaneous: | | 22 | 24 | 0 | 0 |
| TOTAL CASES OPENED IN QUAR | RTER: | 252 | TOTAL CASES CLOS | ED IN QUARTER BY C | CASE CLOSED CODE |
| | · | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 240 | 24 | 1 |
| TOTAL ESTIMATED CASE WOR | K HOURS S | SPENT: | 1258 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Type of Outreach Activity Groups Targeted By Date Location Est # of Est. Outreach People Hours (If Applicable) Reached

Fiscal Year: 2014-2015

Quarter: 4 PSA: 7

| Provider Name: | Contra Costa Senior L | ontra Costa Senior Legal Services | | | | | | |
|----------------|-----------------------|-----------------------------------|---------|-----|---|--|--|--|
| County(ies) | Contra Costa | ntra Costa | | | | | | |
| 04/23/2015 | Richmond | Victim Resource Seminar | Senior | 25 | 4 | | | |
| 05/16/2015 | Pittsburg | Senior Fair | Seniors | 100 | 4 | | | |
| 05/13/2015 | Richmond | Senior Fair | Seniors | 100 | 4 | | | |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

| | INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE | | | | | | | | |
|----------------|---|-----------------------------|------------------|--|-----------------------|---------------|--|--|--|
| Date | Location (If Applicable) | | | | t # of irticipants | Est. Hours | | | |
| Provider Name: | Provider Name: Contra Costa Senior Legal Services | | | | | | | | |
| County(ies) | Contra Costa | | | | | | | | |
| 05/06/2015 | San Ramon | Elder Abuse | Seniors | | 13 | 2.5 | | | |
| 05/01/2015 | Martinez | Legal Resources For Seniors | Senior Providers | | 50 | 3 | | | |
| 04/08/2015 | Pittsburg | Powers of Attorney | Senior Providers | | 13 | 2.5 | | | |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

Fiscal Year: 2014-2015

Quarter: 4 PSA: 8

Total Unduplicated Client Count for Quarter: 116

Total Cases Closed in Quarter: 124

Total Units of Service for Quarter (Unit=1 Hour): 829

| CLIENT CHA | | FOR UNDUPLICATED CLIENTS NED THIS QUARTER | |
|---|-----|--|-----|
| CLIENT AGE | | CLIENT RACE | |
| 60-64: | 28 | Two or More Races: | 2 |
| 65-74: | 45 | Caucasian: | 58 |
| 75-84: | 31 | African American: | 3 |
| 85+: | 12 | Native American/Native Alaskan: | 0 |
| Client Declined to Provide Information: | 0 | Asian/Pacific Islander | |
| Total: | 116 | Asian Indian: | 0 |
| CLIENT GENDER | | Cambodian: | 0 |
| Male: | 54 | Chinese: | 2 |
| Female: | 62 | Filipino: | 17 |
| Client Declined to Provide Information: | 0 | Japanese: | 2 |
| Total: | 116 | Korean: | 0 |
| OTHER CLIENT CHARACTERISTICS | | Laotian: | 0 |
| Frail/Disabled: | 52 | Vietnamese: | 0 |
| Homebound: | 2 | Guamanian: | 0 |
| Lives Alone: | 60 | Hawaiian: | 0 |
| Institutionalized: | 2 | Samoan: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 1 | Other Asian/Pacific Islander: | 5 |
| Limited English: | 10 | Race Unknown/Some Other Race: | 8 |
| Rural: | 6 | Client Declined to Provide Information: | 19 |
| Greatest Economic Need (Minority): | 21 | Total: | 116 |

Fiscal Year: 2014-2015

Greatest Economic Need (Non-Minority): 35

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino: 19

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod | CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) | | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | |
|--|--|----|--|--------------------------------------|------------------------------|
| | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) |
| CONSUMER/FINANCE | | | | | |
| A1. Bankruptcy/Debt Collection: | | 4 | 0 | 6 | 0 |
| A2. Contracts/Warranties: | | 1 | 3 | 0 | 0 |
| A3. Other Consumer/Finance: | | 1 | 3 | 0 | 0 |
| EMPLOYMENT | | | | | |
| B1. Discrimination: | | 0 | 0 | 0 | 0 |
| B2. Other Employment: | | 0 | 0 | 0 | 0 |
| FAMILY | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | | 0 | 0 | 0 | 0 |
| C2. Conservatorship: | | 0 | 0 | 0 | 0 |
| C3. Other Family: | | 0 | 0 | 0 | 1 |
| HEALTH/COMMUNITY BASED CARE | | | | | |
| D1. Medi-Cal/Medicaid: | | 34 | 9 | 19 | 1 |
| D2. Medicare: | | 6 | 0 | 1 | 1 |
| D3. Other Health/Community Based Care: | | 6 | 3 | 3 | 0 |
| HOUSING | | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | | 55 | 28 | 4 | 1 |

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 8 | | | |
|--|-------------|------|-----------------------------|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 1 | 1 | 0 | 1 |
| E3. Other Housing: | | 4 | 5 | 0 | 0 |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | | 4 | 2 | 2 | 1 |
| F2. Supplemental Security Income (SSI): | | 13 | 4 | 7 | 0 |
| F3. Pensions/Retiree Benefits: | | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | | 3 | 1 | 3 | 0 |
| INDIVIDUAL RIGHTS | | | | | |
| G1. Immigration/Naturalization: | | 1 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | | 3 | 1 | 3 | 2 |
| G3. Other Individual Rights: | | 0 | 0 | 0 | 0 |
| MISCELLANEOUS | | | | | |
| H1. Estate Planning/Wills/Trusts: | | 5 | 3 | 4 | 0 |
| H2. Advance Health Care Directives (AHCD) |): | 1 | 0 | 1 | 0 |
| H3. Financial Powers of Attorney: | | 0 | 0 | 0 | 0 |
| H4. Other Miscellaneous: | | 1 | 0 | 0 | 0 |
| TOTAL CASES OPENED IN QUAR | TER: | 143 | TOTAL CASES CLOS | ED IN QUARTER BY (| CASE CLOSED CODE |
| | | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 63 | 53 | 8 |
| TOTAL ESTIMATED CASE WORK | K HOURS SPE | ENT: | 808 | | |

Date

Location

(If Applicable)

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Type of Outreach Activity Groups Targeted By Est # of Est. Outreach People Hours Reached

Fiscal Year: 2014-2015

Quarter: 4 PSA: 8

| Provider Name: | Legal Aid Society of S | San Mateo County | | |
|---------------------------------|---|---|--|-------------------------------------|
| County(ies) | San Mateo | | | |
| 06/09/2015 | San Mateo | Senior Day at the Fair | Seniors | 175 4 |
| 06/06/2015 | Hamilton Plaza, Menlo Park | Belle Haven Community Resource Fair | Seniors, People with Disabilities, Families with Children, Single Adults | 300 4 |
| 05/20/2015 | Pacifica Senior Center | Pacifica Senior Fair | Seniors | 100 4 |
| TOTAL ESTI | MATED # OF SPECIAL | OUTREACH ACTIVITIES IN THE QU OUTREACH ACTIVITY HOURS IN THE QU | JARTER: 12 | |
| TOTAL ESTI | MATED # OF SPECIAL INFORMATED Location | | JARTER: 12 | Est # of Est. |
| Date | INFORMATED # OF SPECIAL INFORMATED # OF SPECIAL Location (If Applicable) | OUTREACH ACTIVITY HOURS IN THE QUITION ON COMMUNITY LEGAL EDUCATION Topic | JARTER: 12 ON PROGRAMS/ACTIVITIE | Est # of Est. Participants Hours |
| Date Provider Name: | MATED # OF SPECIAL INFORMATED Location | OUTREACH ACTIVITY HOURS IN THE QUITION ON COMMUNITY LEGAL EDUCATION Topic | JARTER: 12 ON PROGRAMS/ACTIVITIE | |
| Date | INFORMATED # OF SPECIAL INFORMATED # OF SPECIAL Location (If Applicable) | OUTREACH ACTIVITY HOURS IN THE QUITION ON COMMUNITY LEGAL EDUCATION Topic | JARTER: 12 ON PROGRAMS/ACTIVITIE | |
| Date Provider Name: | INFORMA Location (If Applicable) Legal Aid Society of | OUTREACH ACTIVITY HOURS IN THE QUITION ON COMMUNITY LEGAL EDUCATION Topic | JARTER: 12 ON PROGRAMS/ACTIVITIE | |
| Date Provider Name: County(ies) | INFORMATED # OF SPECIAL INFORMATED Location (If Applicable) Legal Aid Society of San Mateo | OUTREACH ACTIVITY HOURS IN THE QUITION ON COMMUNITY LEGAL EDUCATION Topic San Mateo County | DN PROGRAMS/ACTIVITIE Targeted Audience | Participants Hours |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

3
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

9

Fiscal Year: 2014-2015

Quarter: 4 PSA: 9

Total Unduplicated Client Count for Quarter: 131

Total Cases Closed in Quarter: 277

Total Units of Service for Quarter (Unit=1 Hour): 2731

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 16 65-74: 64 Caucasian: 46 75-84: African American: 37 27 85+: Native American/Native Alaskan: 14 Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 131 **CLIENT GENDER** Cambodian: 1 Male: 44 Chinese: 11 Female: 87 Filipino: 5 Client Declined to Provide Information: 0 Japanese: 0 Total: 131 Korean: 2 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Vietnamese: Frail/Disabled: 0 24 Guamanian: 0 Homebound: 0 Hawaiian: 0 Lives Alone: Samoan: Institutionalized: 0 0 Other Asian/Pacific Islander: 9 Suspected Victim of Elder Abuse/Exploitation: 0 Race Unknown/Some Other Race: 23 Limited English: 19 Client Declined to Provide Information: 0 Rural: 0 Total: 131 Greatest Economic Need (Minority): 47

Fiscal Year: 2014-2015

Greatest Economic Need (Non-Minority): 17
Greatest Economic Need (Minority Status Unknown): 15

CLIENT ETHNICITY

Hispanic/Latino: 12

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code | e) | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | | | |
|---|----|--|--------------------------------------|------------------------------|--|--|
| | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) | | |
| CONSUMER/FINANCE | | | · | <u> </u> | | |
| A1. Bankruptcy/Debt Collection: | 0 | 0 | 0 | 0 | | |
| A2. Contracts/Warranties: | 0 | 0 | 0 | 0 | | |
| A3. Other Consumer/Finance: | 2 | 3 | 0 | 0 | | |
| EMPLOYMENT | | | | | | |
| B1. Discrimination: | 0 | 0 | 0 | 0 | | |
| B2. Other Employment: | 0 | 0 | 0 | 0 | | |
| FAMILY | | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | 0 | 0 | 0 | 0 | | |
| C2. Conservatorship: | 0 | 1 | 0 | 1 | | |
| C3. Other Family: | 16 | 2 | 45 | 21 | | |
| HEALTH/COMMUNITY BASED CARE | | | | | | |
| D1. Medi-Cal/Medicaid: | 7 | 3 | 4 | 0 | | |
| D2. Medicare: | 8 | 4 | 6 | 0 | | |
| D3. Other Health/Community Based Care: | 1 | 0 | 1 | 0 | | |
| HOUSING | | | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | 0 | 6 | 0 | 0 | | |

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 9 | | | |
|--|---------|--------|--------------------------|-----------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 0 | 2 | 1 | 0 |
| E3. Other Housing: | | 2 | 1 | 1 | 0 |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | | 7 | 5 | 0 | 2 |
| F2. Supplemental Security Income (SSI): | | 24 | 5 | 3 | 5 |
| F3. Pensions/Retiree Benefits: | | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | | 2 | 0 | 2 | 0 |
| INDIVIDUAL RIGHTS | | | | | |
| G1. Immigration/Naturalization: | | 11 | 6 | 3 | 2 |
| G2. Elder Abuse/Neglect/Exploitation: | | 36 | 51 | 42 | 15 |
| G3. Other Individual Rights: | | 1 | 1 | 0 | 0 |
| MISCELLANEOUS | | | | | |
| H1. Estate Planning/Wills/Trusts: | | 2 | 3 | 0 | 0 |
| H2. Advance Health Care Directives (AHCD |): | 0 | 0 | 0 | 0 |
| H3. Financial Powers of Attorney: | | 3 | 6 | 10 | 0 |
| H4. Other Miscellaneous: | | 9 | 12 | 2 | 0 |
| TOTAL CASES OPENED IN QUAR | RTER: | 131 | TOTAL CASES CLOS | ED IN QUARTER BY C | ASE CLOSED CODE |
| | , | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 111 | 120 | 46 |
| TOTAL ESTIMATED CASE WOR | K HOURS | SPENT: | 2476 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Groups Targeted By Outreach Type of Outreach Activity Est. Date Location Est # of People Hours (If Applicable) Reached

Fiscal Year: 2014-2015

Quarter: 4 PSA: 9

| rovider Name: | Legal Assistance f | or Seniors | | | |
|---------------|--------------------|--|------------------------|-----|-----|
| County(ies) | Alameda | | | | |
| 06/11/2015 | Albany | Albany Senior Center-CE Site | Seniors and Caregivers | 110 | 6.5 |
| 06/05/2015 | Fremont | Fremont Senior Center-CE Site | Seniors and Caregivers | 80 | 7.5 |
| 05/07/2015 | Castro Valley | Kenneth Aiken Senior Center-CE Site | Seniors and Caregivers | 200 | 8.5 |
| 05/06/2015 | Oakland | Frank Ogawa Plaza-CE Site | Seniors and Caregivers | 400 | |
| 05/06/2015 | Oakland | Oakland Unified School District-CE Site | Seniors and Caregivers | 250 | 6.2 |
| 04/30/2015 | Berkeley | Alta Bates Summit Medical Center-CE Site | Seniors and Caregivers | 50 | |
| 04/25/2015 | Oakland | North Oakland Senior Center-CE Site | Seniors and Caregivers | 150 | 0. |
| 04/25/2015 | Oakland | Mills College-CE Site | Seniors and Providers | 54 | 26. |
| 04/24/2015 | Burlingame | Hyatt Regency SF Airport-CE Site | Caregivers of Seniors | 550 | 1 |
| 04/23/2015 | Burlingame | Hyatt Regency SF Airport-CE Site | Caregivers of Seniors | 550 | 12. |
| 04/23/2015 | Berkeley | North Berkeley Senior Center-CE Site | Seniors | 200 | |
| 04/22/2015 | Burlingame | Hyatt Regency SF Airport-CE Site | Caregivers of Seniors | 550 | 1 |
| 04/21/2015 | Union City | Ruggieri Senior Center-CE Site | Seniors and Caregivers | 15 | 5.7 |
| 04/04/2015 | Berkeley | Ed Roberts Campus | Seniors and Caregivers | 150 | 6.2 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 122

| INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE | | | | | | | |
|---|---------------------------------|-------------|-------------------------|-------------------------------------|--|--|--|
| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Est. Participants Hours | | | |
| Provider Name: | Legal Assistance | for Seniors | | | | | |
| County(ies) | Alameda | | | | | | |
| 05/26/2015 | Area Agency on Aging-CE Site | General LAS | Senior Service Provider | 9 5.25 | | | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 9

| 04/08/2015 | Legal Assistance for Seniors/HICAP-CE | General LAS | Senior Service Provider | 15 |
|------------|---|--|-------------------------|------|
| 04/15/2015 | Legal Assistance for Seniors/HICAP-CE | General LAS | Seniors | 4 3 |
| 04/17/2015 | Family Violence Law Center-CE Site | General LAS | Senior Service Provider | 10 3 |
| 04/17/2015 | Alameda County Health Homes Dept CE Site | General LAS | Senior Service Provider | 15 |
| 04/19/2015 | Kaiser-CE Site | General LAS | Seniors | 8 3 |
| 04/21/2015 | Linda Glen Apt Satellite Housing-CE Site | General LAS | Seniors | 7 2 |
| 04/27/2015 | Radio Zindagi-CE Site | General LAS | Seniors and Caregivers | 50 |
| 05/04/2015 | South Berkeley Senior Center-CE Site | General LAS | Seniors | 18 |
| 05/11/2015 | Pleasanton Senior Center-CE Site | General LAS | Seniors | 20 |
| 05/12/2015 | Grand Lake Gardens Senior Community- CE Site | Consumer Fraud | Seniors and Caregivers | 25 |
| 05/12/2015 | Bay Area Community Services | General LAS | Senior Service Provider | 20 |
| 05/14/2015 | Family Violence Law Center-CE Site | Keeping Elders Safe: An Overview of Elder Abuse | Senior Service Provider | 9 |
| 05/20/2015 | Fremont Senior Center-CE Site | General LAS | Seniors | 19 |
| 04/07/2015 | Lawrence Livermore National Laboratory- CE Site | General LAS | Seniors | 110 |
| 06/10/2015 | Senior Moments-CE Site | Consumer Fraud | Seniors and Caregivers | 11 |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 9

| 06/30/2015 | Oak Center Towers- CE Site | Knowledge is Key | Senior Service Provider | 23 5.25 |
|------------|--|----------------------------------|-------------------------|---------|
| 06/30/2015 | Pleasanton Senior Center-CE Site | General LAS | Seniors | 4 3.5 |
| 06/23/2015 | Lincoln Childcare Center (Main Office)- CE Site | Seniors Guide to Public Benefits | Caregiver of Minors | 12 3. |
| 06/23/2015 | Hayward Area Senior Center-CE Site | General LAS | Seniors | 22 3.2 |
| 06/23/2015 | Area Agency on Aging-CE Site | Consumer Fraud | Senior Service Provider | 16 5. |
| 05/26/2015 | Orchards Senior Homes-CE Site | Create a Secure Future | Seniors | 3 2. |
| 06/11/2015 | Afghan Center | General LAS | Seniors | 32 |
| 05/26/2015 | Intertribal Friendship House-CE Site | Keeping Elders Safe | Seniors | 20 2. |
| 06/08/2015 | Percy Abram Jr. Senior Center Apartments-CE Site | Consumer Fraud | Seniors | 8 3. |
| 06/08/2015 | Albany Senior Center- CE Site | General LAS | Seniors and Caregivers | 18 |
| 06/04/2015 | Ironwood Village-CE Site | Consumer Fraud | Seniors | 43 |
| 05/31/2015 | Legal Assistance for Seniors-HICAP-CE | General LAS | Seniors | 6 4. |
| 05/29/2015 | Harrison Street Senior Housing-CE Site | General LAS | Seniors | 11 6. |
| 06/30/2015 | Intertribal Friendship House-CE Site | General LAS | Seniors | 35 3.2 |
| 06/18/2015 | Deaf Community Center-CE Site | General LAS | Seniors and Providers | 27 7. |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

133

Fiscal Year: 2014-2015

Quarter: 4 PSA: 10

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter: 414

380

Total Units of Service for Quarter (Unit=1 Hour): 2314

| CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER | | | | | | |
|--|-----|---|-----|--|--|--|
| CLIENT AGE | | CLIENT RACE | | | | |
| 60-64: | 48 | Two or More Races: | 23 | | | |
| 65-74: | 159 | Caucasian: | 231 | | | |
| 75-84: | 118 | African American: | 12 | | | |
| 85+: | 54 | Native American/Native Alaskan: | 9 | | | |
| Client Declined to Provide Information: | 1 | Asian/Pacific Islander | | | | |
| Total: | 380 | Asian Indian: | 5 | | | |
| CLIENT GENDER | | Cambodian: | 0 | | | |
| Male: | 132 | Chinese: | 37 | | | |
| Female: | 248 | Filipino: | 12 | | | |
| Client Declined to Provide Information: | 0 | Japanese: | 7 | | | |
| Total: | 380 | Korean: | 0 | | | |
| OTHER CLIENT CHARACTERISTICS | | Laotian: | 0 | | | |
| Frail/Disabled: | 122 | Vietnamese: | 10 | | | |
| Homebound: | 13 | Guamanian: | 0 | | | |
| Lives Alone: | 71 | Hawaiian: | 0 | | | |
| Institutionalized: | 4 | Samoan: | 0 | | | |
| Suspected Victim of Elder Abuse/Exploitation: | 44 | Other Asian/Pacific Islander: | 6 | | | |
| Limited English: | 56 | Race Unknown/Some Other Race: | 21 | | | |
| Rural: | 2 | Client Declined to Provide Information: | 7 | | | |
| Greatest Economic Need (Minority): | 91 | Total: | 380 | | | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 10

Greatest Economic Need (Non-Minority): 45

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 85

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) | | | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | | | |
|--|--|----|--|--------------------------------------|------------------------------|--|--|
| | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) | | |
| CONSUMER/FINANCE | | | | | | | |
| A1. Bankruptcy/Debt Collection: | | 18 | 17 | 2 | 0 | | |
| A2. Contracts/Warranties: | | 10 | 11 | 0 | 0 | | |
| A3. Other Consumer/Finance: | | 12 | 10 | 2 | 0 | | |
| EMPLOYMENT | | | | | | | |
| B1. Discrimination: | | 0 | 0 | 0 | 0 | | |
| B2. Other Employment: | | 5 | 5 | 0 | 0 | | |
| FAMILY | | | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | | 16 | 18 | 0 | 0 | | |
| C2. Conservatorship: | | 6 | 6 | 0 | 0 | | |
| C3. Other Family: | | 5 | 6 | 0 | 0 | | |
| HEALTH/COMMUNITY BASED CARE | | | | | | | |
| D1. Medi-Cal/Medicaid: | | 18 | 18 | 2 | 0 | | |
| D2. Medicare: | | 7 | 8 | 0 | 0 | | |
| D3. Other Health/Community Based Care: | | 18 | 7 | 1 | 0 | | |
| HOUSING | | | | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | | 18 | 19 | 2 | 1 | | |

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 10 | | | |
|--|--------------|--------|-----------------------------|-----------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 2 | 1 | 0 | 0 |
| E3. Other Housing: | | 21 | 23 | 2 | 0 |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | | 22 | 16 | 1 | 0 |
| F2. Supplemental Security Income (SSI): | | 19 | 18 | 0 | 1 |
| F3. Pensions/Retiree Benefits: | | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | | 7 | 7 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | - | |
| G1. Immigration/Naturalization: | | 3 | 3 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | | 42 | 32 | 8 | 12 |
| G3. Other Individual Rights: | | 2 | 4 | 0 | 0 |
| MISCELLANEOUS | | | | | |
| H1. Estate Planning/Wills/Trusts: | | 81 | 75 | 11 | 0 |
| H2. Advance Health Care Directives (AHCD |)): <u> </u> | 18 | 14 | 10 | 0 |
| H3. Financial Powers of Attorney: | | 19 | 19 | 1 | 0 |
| H4. Other Miscellaneous: | | 21 | 21 | 0 | 0 |
| TOTAL CASES OPENED IN QUAI | RTER: | 390 | TOTAL CASES CLOS | ED IN QUARTER BY | CASE CLOSED CODE |
| | , | 330 | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 358 | 42 | 14 |
| TOTAL ESTIMATED CASE WOR | K HOURS | SPENT: | 2256 | | • |

TOTAL ESTIMATED CASE WORK HOURS SPENT:

Date Location (If Applicable)

DUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Type of Outreach Activity Groups Targeted By Outreach People Hours Reached

Fiscal Year: 2014-2015

Quarter: 4 PSA: 10

| vider Name: | Senior Adults Legal A | ssistance (SALA) | | | |
|-------------|---|---|--|----|----|
| County(ies) | Santa Clara | | | | |
| 06/05/2015 | SALA Central Office in San Jose | Training for New SALA Volunteer (volunteer attorneys and legal workers) that assist with service delivery | SALA Volunteers | 3 | 5. |
| 05/12/2015 | Gilroy Senior Center | Presentation about SALA's Legal Services | Seniors at the Senior Center | 30 | |
| 05/14/2015 | Family Court in San Jose | Participate in Santa Clara County Domestic Violence Round Table (DVRT) and Reach Out to Participants About SALA | Judges, Court staff, service providers and Legal Aid agencies that are members of DVRT | 40 | |
| 05/15/2015 | Computer History Museum in Mountain View | Participant in Panel on Aging in Place at Fair Housing Symposium hosted by Project Sentinel | Attorneys and service providers that work with seniors on housing related matters | 20 | 8. |
| 05/20/2015 | Catholic Charities in San Jose | Presentation on SALA's Services to Long Term Care Ombudsman staff and volunteers | Long Term Care Ombudsman staff and volunteers | 20 | |
| 05/20/2015 | Roosevelt Senior Center in San Jose | Presentation on SALA's Services with a focus on Prevention of Elder Abuse to participants in Senior Peers Advocates | Participants in Senior Peers Advocates group | 14 | |
| 05/01/2015 | Santa Clara Library | Presentation on SALA's Services to Sourcewise HICAP staff and volunteers | HICAP staff and volunteers | 36 | |
| 05/28/2015 | County Social Services Dept. of Aging and Adult Services (DAAS) in San Jose | Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA | Service providers and other advocates that are members of Elder Abuse Task Force | 6 | |
| 06/23/2015 | Santa Clara Senior Center | Participate in Hoarding Task Force Meeting and Reach Out to Participants About SALA's Services | Service providers that are members of Hoarding Task Force | 22 | 1. |
| 06/12/2015 | SALA Central Office in San Jose | Training for New SALA Volunteers (continued from 06/05/2015) | SALA Volunteers | 0 | |
| 06/05/2015 | Barbara Lee Senior Center in Milpitas | Presentation about SALA's Legal Services | Seniors at the Senior Center | 10 | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 10

| 06/09/2015 | Flames Restaurant in San Jose | Presentation on SALA's Services at Meeting of Santa Clara County Legal Professionals Association | Members of Santa Clara County Legal Professionals Association | 30 2 |
|------------|---|--|--|--------|
| 06/12/2015 | John XXIII Senior Center in San Jose | Presentation on Fair Housing Issues Affecting Seniors and How to Refer Seniors to SALA | Catholic Charities' Older Adult Services Staff | 11 2 |
| 06/16/2015 | Sunnyvale Senior Nutrition Program | Presentation About SALA'S Legal Services | Participants at the Senior Nutrition Program | 75 1.5 |
| 06/17/2015 | Mountain View Senior Center | Presentation about SALA's Legal Services | Seniors at the Senior Center | 15 3 |
| 05/26/2015 | Santa Clara Senior Center | Participate in Hoarding Task Force Meeting and Reach Out to Participants About SALA's Services | Service providers that ar emembers of Hoarding Task | 15 2 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 16

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 48

| | INFORMA | TION ON COMMUNITY LEGAL EDUCATION | PROGRAMS/ACTIVITIE | |
|----------------|--|---|--|-------------------------------------|
| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Est. Participants Hours |
| Provider Name: | Senior Adults Legal | Assistance (SALA) | | |
| County(ies) | Santa Clara | | | |
| 05/29/2015 | Evergreen Community Center in San Jose | Presentation on Good Legal Health (including Elder Abuse Prevention) | Senior participants at the senior center | 114 3 |
| 04/28/2015 | Berryessa Senior Centro in San Jose | Presentation on Good Legal Health (including Elder Abuse Prevention) | Senior participants at the senior center | 49 5.5 |
| 04/07/2015 | Almaden Senior Center in San Jose | Presentation on Good Legal Health (including Elder Abuse Prevention) | Senior participants at the senior center | 32 1.5 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

Fiscal Year: 2014-2015

Quarter: 4 PSA: 11

Total Unduplicated Client Count for Quarter: 312

Total Cases Closed in Quarter: 396

Total Units of Service for Quarter (Unit=1 Hour): 281

| CLIENT CHA | | FOR UNDUPLICATED CLIENTS NED THIS QUARTER | |
|---|-----|--|-----|
| CLIENT AGE | | CLIENT RACE | |
| 60-64: | 47 | Two or More Races: | 0 |
| 65-74: | 110 | Caucasian: | 297 |
| 75-84: | 87 | African American: | 10 |
| 85+: | 28 | Native American/Native Alaskan: | 0 |
| Client Declined to Provide Information: | 40 | Asian/Pacific Islander | |
| Total: | 312 | Asian Indian: | 2 |
| CLIENT GENDER | | Cambodian: | 0 |
| Male: | 144 | Chinese: | 0 |
| Female: | 168 | Filipino: | 1 |
| Client Declined to Provide Information: | 0 | Japanese: | 2 |
| Total: | 312 | Korean: | 0 |
| OTHER CLIENT CHARACTERISTICS | | Laotian: | 0 |
| Frail/Disabled: | 100 | Vietnamese: | 0 |
| Homebound: | 0 | Guamanian: | 0 |
| Lives Alone: | 48 | Hawaiian: | 0 |
| Institutionalized: | 0 | Samoan: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 1 | Other Asian/Pacific Islander: | 0 |
| Limited English: | 123 | Race Unknown/Some Other Race: | 0 |
| Rural: | 0 | Client Declined to Provide Information: | 0 |
| Greatest Economic Need (Minority): | 0 | Total: | 312 |

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 11 | | |
|---|----------|----|--|--|
| Greatest Economic Need (Non-Minority): | | 0 | | |
| Greatest Economic Need (Minority Status U | nknown): | 0 | | |

CLIENT ETHNICITY

Hispanic/Latino: 197

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) | | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | | | |
|--|--|--|--|----------------------------|--------------------------------------|------------------------------|
| | | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) |
| CONSUMER/FINANCE | | | | | | |
| A1. Bankruptcy/Debt Collection: | | 1 | | 0 | 1 | 0 |
| A2. Contracts/Warranties: | | 1 | | 0 | 1 | 0 |
| A3. Other Consumer/Finance: | | 18 | | 0 | 18 | 0 |
| EMPLOYMENT | | | | | | |
| B1. Discrimination: | | 0 | | 0 | 0 | 0 |
| B2. Other Employment: | | 0 | | 0 | 0 | 0 |
| FAMILY | | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | | 2 | | 0 | 2 | 0 |
| C2. Conservatorship: | | 2 | | 0 | 2 | 0 |
| C3. Other Family: | | 0 | | 0 | 0 | 0 |
| HEALTH/COMMUNITY BASED CARE | | | | | | |
| D1. Medi-Cal/Medicaid: | | 49 | | 0 | 49 | 0 |
| D2. Medicare: | | 4 | | 0 | 4 | 0 |
| D3. Other Health/Community Based Care: | | 1 | | 0 | 1 | 0 |
| HOUSING | | | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | | 10 | | 0 | 10 | 0 |

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 11 | | | |
|--|----------|---------------|--------------------------|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 10 | 0 | 10 | 0 |
| E3. Other Housing: | | 7 | 0 | 7 | 0 |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | | 19 | 0 | 19 | 0 |
| F2. Supplemental Security Income (SSI): | | 3 | 0 | 3 | 0 |
| F3. Pensions/Retiree Benefits: | | 1 | 0 | 1 | 0 |
| F4. Other Income Maintenance: | | 8 | 0 | 8 | 0 |
| INDIVIDUAL RIGHTS | | | | | |
| G1. Immigration/Naturalization: | | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | | 2 | 0 | 2 | 0 |
| G3. Other Individual Rights: | | 33 | 0 | 33 | 0 |
| MISCELLANEOUS | | | | | |
| H1. Estate Planning/Wills/Trusts: | | 84 | 0 | 84 | 0 |
| H2. Advance Health Care Directives (AHCD) |): | 25 | 0 | 25 | 0 |
| H3. Financial Powers of Attorney: | | 26 | 0 | 26 | 0 |
| H4. Other Miscellaneous: | | 90 | 0 | 90 | 0 |
| TOTAL CASES OPENED IN QUAR | TER: | 396 | TOTAL CASES CLOS | ED IN QUARTER BY O | CASE CLOSED CODE |
| | , | 330 | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 0 | 396 | 0 |
| TOTAL ESTIMATED CASE WOR | K HOURS | SPENT: | 281 | | |
| OUT | REACH/CO | OMMUNITY E | DUCATION ACTIVITIES [| DATA | |
| TOTAL # OF SPECIAL | OUTREAC | CH ACTIVITIES | S IN THE QUARTER: | 0 | - |

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Quarter: 4 PSA: 11

| TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: | 0 |
|--|---|
| TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: | 0 |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 12

Total Unduplicated Client Count for Quarter: 42

Total Cases Closed in Quarter: 157

Total Units of Service for Quarter (Unit=1 Hour): 59

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 7 65-74: 18 Caucasian: 42 75-84: African American: 13 85+: Native American/Native Alaskan: 4 Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 42 **CLIENT GENDER** Cambodian: Male: 21 Chinese: Female: 21 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 42 Korean: 0 Laotian: **OTHER CLIENT CHARACTERISTICS** Vietnamese: Frail/Disabled: 0 3 Guamanian: 0 Homebound: 1 Hawaiian: 0 Lives Alone: 11 Samoan: Institutionalized: 0 0 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 0 Race Unknown/Some Other Race: Limited English: 0 Client Declined to Provide Information: 0 Rural: 42 Total: 42 Greatest Economic Need (Minority): 0

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 12 |
|---------------------------------|--------------------|----|
| Greatest Economic Need (Non-Mi | inority): | 8 |
| Greatest Economic Need (Minorit | y Status Unknown): | 0 |
| CLIENT ETHNICITY | | |
| Hispanic/Latino: | | 0 |

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) | | | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | |
|--|---|---|--|--------------------------------------|------------------------------|
| | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) |
| CONSUMER/FINANCE | | | | | |
| A1. Bankruptcy/Debt Collection: | 0 | | 3 | 1 | 0 |
| A2. Contracts/Warranties: | 0 | | 3 | 1 | 0 |
| A3. Other Consumer/Finance: | 8 | | 14 | 2 | 0 |
| EMPLOYMENT | | | | | |
| B1. Discrimination: | 0 | | 1 | 0 | 0 |
| B2. Other Employment: | 0 | | 0 | 0 | 0 |
| FAMILY | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | 0 | | 3 | 0 | 0 |
| C2. Conservatorship: | 0 | | 1 | 0 | 0 |
| C3. Other Family: | 2 | | 6 | 0 | 0 |
| HEALTH/COMMUNITY BASED CARE | | | | | |
| D1. Medi-Cal/Medicaid: | 0 | | 3 | 0 | 0 |
| D2. Medicare: | 0 | Γ | 0 | 0 | 0 |
| D3. Other Health/Community Based Care: | 0 | | 4 | 0 | 0 |
| HOUSING | | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | 2 | | 19 | 3 | 0 |

Fiscal Year: 2014-2015 PSA: Quarter: 4 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: **INCOME MAINTENANCE** F1. Social Security: F2. Supplemental Security Income (SSI): F3. Pensions/Retiree Benefits: F4. Other Income Maintenance: **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: G2. Elder Abuse/Neglect/Exploitation: G3. Other Individual Rights: **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: H2. Advance Health Care Directives (AHCD): H3. Financial Powers of Attorney: H4. Other Miscellaneous: TOTAL CASES OPENED IN QUARTER: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE **TOTAL COUNSEL** TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION

TOTAL ESTIMATED CASE WORK HOURS SPENT: 32

| | OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA | | | | |
|------|--|---------------------------|--------------------------------|--|--|
| | | INFORMATION ON SPECIAL O | UTREACH ACTIVITIES | | |
| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of Est. People Hours Reached | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 12

| Provider Name: | Catholic Charities | | | | |
|----------------|------------------------------|-----------------------------------|----------------------|-----|----|
| County(ies) | Alpine, Amador, Cala | veras, Mariposa, T | | | |
| 06/17/2015 | Tuolumne Black Oak Casino | Elder Abuse Prevention Conference | Elders | 180 | 12 |
| 06/09/2015 | Sonora | Senior Expo | Elders | 75 | 6 |
| 05/31/2015 | St. Patrick & All | Program Presentation | Potential Volunteers | 650 | 6 |
| 05/30/2015 | St. Patrick & All | Program Presentation | Elders in need | 200 | 3 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

27

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0

Fiscal Year: 2014-2015

Quarter: 4 PSA: 13

Total Unduplicated Client Count for Quarter: 214

Total Cases Closed in Quarter: 140

Total Units of Service for Quarter (Unit=1 Hour): 1929

| CLIENT CHA | | FOR UNDUPLICATED CLIENTS NED THIS QUARTER | |
|---|-----|--|-----|
| CLIENT AGE | | CLIENT RACE | |
| 60-64: | 49 | Two or More Races: | 0 |
| 65-74: | 69 | Caucasian: | 143 |
| 75-84: | 44 | African American: | 4 |
| 85+: | 36 | Native American/Native Alaskan: | 0 |
| Client Declined to Provide Information: | 16 | Asian/Pacific Islander | |
| Total: | 214 | Asian Indian: | 0 |
| CLIENT GENDER | | Cambodian: | 0 |
| Male: | 86 | Chinese: | 0 |
| Female: | 128 | Filipino: | 1 |
| Client Declined to Provide Information: | 0 | Japanese: | 0 |
| Total: | 214 | Korean: | 0 |
| OTHER CLIENT CHARACTERISTICS | | Laotian: | 0 |
| Frail/Disabled: | 85 | Vietnamese: | 0 |
| Homebound: | 0 | Guamanian: | 0 |
| Lives Alone: | 0 | Hawaiian: | 0 |
| Institutionalized: | 0 | Samoan: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 0 | Other Asian/Pacific Islander: | 1 |
| Limited English: | 0 | Race Unknown/Some Other Race: | 45 |
| Rural: | 0 | Client Declined to Provide Information: | 20 |
| Greatest Economic Need (Minority): | 0 | Total: | 214 |

Fiscal Year: 2014-2015

| PSA: 13 |
|---------|
| |

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

0

CLIENT ETHNICITY

Hispanic/Latino: 45

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod | CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) | | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | | | |
|--|--|----|--|--------------------------------------|------------------------------|--|--|
| | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) | | |
| CONSUMER/FINANCE | | | | | | | |
| A1. Bankruptcy/Debt Collection: | | 5 | 2 | 1 | 0 | | |
| A2. Contracts/Warranties: | | 13 | 7 | 0 | 0 | | |
| A3. Other Consumer/Finance: | | 7 | 4 | 1 | 0 | | |
| EMPLOYMENT | | | | | | | |
| B1. Discrimination: | | 1 | 1 | 0 | 0 | | |
| B2. Other Employment: | | 0 | 0 | 0 | 0 | | |
| FAMILY | | | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | | 1 | 1 | 0 | 0 | | |
| C2. Conservatorship: | | 0 | 0 | 0 | 0 | | |
| C3. Other Family: | | 0 | 0 | 0 | 0 | | |
| HEALTH/COMMUNITY BASED CARE | | | | | | | |
| D1. Medi-Cal/Medicaid: | | 12 | 10 | 1 | 0 | | |
| D2. Medicare: | | 0 | 0 | 0 | 0 | | |
| D3. Other Health/Community Based Care: | | 8 | 3 | 1 | 0 | | |
| HOUSING | | | | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | | 69 | 29 | 7 | 0 | | |

Fiscal Year: 2014-2015 PSA: Quarter: 4 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: **INCOME MAINTENANCE** F1. Social Security: F2. Supplemental Security Income (SSI): F3. Pensions/Retiree Benefits: F4. Other Income Maintenance: **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: G2. Elder Abuse/Neglect/Exploitation: G3. Other Individual Rights: **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: H2. Advance Health Care Directives (AHCD): H3. Financial Powers of Attorney: H4. Other Miscellaneous: **TOTAL CASES OPENED IN QUARTER:** TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION TOTAL ESTIMATED CASE WORK HOURS SPENT: **OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

Fiscal Year: 2014-2015

Quarter: 4 PSA: 13

| TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: | 0 | |
|--|---|--|
| TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: | 0 | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 14

Total Unduplicated Client Count for Quarter: 89

Total Cases Closed in Quarter: 88

Total Units of Service for Quarter (Unit=1 Hour): 284

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 32 65-74: 37 Caucasian: 46 75-84: African American: 15 12 85+: 5 Native American/Native Alaskan: Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 89 **CLIENT GENDER** Cambodian: Male: 28 Chinese: Female: 61 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 89 Korean: 0 Laotian: **OTHER CLIENT CHARACTERISTICS** Vietnamese: Frail/Disabled: 0 0 Guamanian: 0 Homebound: 0 Hawaiian: 0 Lives Alone: 47 Samoan: Institutionalized: 0 0 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 0 Race Unknown/Some Other Race: 21 Limited English: 10 Client Declined to Provide Information: 0 Rural: 0 Total: 89 Greatest Economic Need (Minority): 46

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 14 |
|------------|------|----|
|------------|------|----|

Greatest Economic Need (Non-Minority): 17
Greatest Economic Need (Minority Status Unknown): 26

CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) | | | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | | |
|--|--|----|--|--------------------------------------|------------------------------|--|
| | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) | |
| CONSUMER/FINANCE | | | | | | |
| A1. Bankruptcy/Debt Collection: | | 6 | 4 | 2 | 0 | |
| A2. Contracts/Warranties: | | 0 | 0 | 0 | 0 | |
| A3. Other Consumer/Finance: | | 2 | 2 | 2 | 2 | |
| EMPLOYMENT | | | | | | |
| B1. Discrimination: | | 0 | 0 | 0 | 0 | |
| B2. Other Employment: | | 2 | 0 | 0 | 0 | |
| FAMILY | | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | | 0 | 0 | 0 | 0 | |
| C2. Conservatorship: | | 0 | 0 | 0 | 0 | |
| C3. Other Family: | | 6 | 0 | 0 | 0 | |
| HEALTH/COMMUNITY BASED CARE | | | | | | |
| D1. Medi-Cal/Medicaid: | | 1 | 0 | 0 | 0 | |
| D2. Medicare: | | 0 | 0 | 0 | 0 | |
| D3. Other Health/Community Based Care: | | 1 | 0 | 0 | 0 | |
| HOUSING | | | | • | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | | 42 | 46 | 3 | 0 | |

| Fiscal Year: 2014-2015 | | | | | |
|--|---------|-------------|-----------------------------|-----------------------------|-------------------------------|
| Quarter: 4 | PSA: | 14 | | | |
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 0 | 0 | 0 | C |
| E3. Other Housing: | J | 14 | 3 | 0 | С |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | ļ | 1 | 1 | 0 | C |
| F2. Supplemental Security Income (SSI): | | 1 | 0 | 1 | C |
| F3. Pensions/Retiree Benefits: | J | 0 | 0 | 0 | С |
| F4. Other Income Maintenance: | | 6 | 2 | 1 | C |
| INDIVIDUAL RIGHTS | | | | | |
| G1. Immigration/Naturalization: | J | 0 | 0 | 0 | C |
| G2. Elder Abuse/Neglect/Exploitation: | J | 0 | 0 | 0 | С |
| G3. Other Individual Rights: | J | 0 | 0 | 0 | С |
| MISCELLANEOUS | | | | | |
| H1. Estate Planning/Wills/Trusts: | J | 7 | 6 | 6 | C |
| H2. Advance Health Care Directives (AHCD |)): | 3 | 3 | 4 | C |
| H3. Financial Powers of Attorney: | J | 0 | 0 | 0 | С |
| H4. Other Miscellaneous: | J | 0 | 0 | 0 | С |
| TOTAL CASES OPENED IN QUA | RTER: | 92 | TOTAL CASES CLOS | ED IN QUARTER BY (| CASE CLOSED CODE |
| | | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 67 | 19 | 2 |
| TOTAL ESTIMATED CASE WOF | K HOU | RS SPENT: | 284 | | |
| OUT | REACH | COMMUNIT | Y EDUCATION ACTIVITIES D | ATA | |
| | | | | | |
| | | | TIES IN THE QUARTER: | 0 | |
| TOTAL ESTIMATED # OF SPECIAL OUTS | SEVCH ! | ヘヘエリン・エン Hへ | HIRS IN THE CHARTER. | 0 | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 14

| TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: | 0 | |
|--|---|--|
| TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: | 0 | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 15

Total Unduplicated Client Count for Quarter: 108

Total Cases Closed in Quarter: 105

Total Units of Service for Quarter (Unit=1 Hour): 373

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 29 65-74: 37 Caucasian: 75-84: African American: 36 85+: Native American/Native Alaskan: 6 Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 108 **CLIENT GENDER** Cambodian: Male: 29 Chinese: Female: 79 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 108 Korean: 0 Laotian: **OTHER CLIENT CHARACTERISTICS** Vietnamese: Frail/Disabled: 0 58 Guamanian: 0 Homebound: 4 Hawaiian: 0 Lives Alone: 128 Samoan: Institutionalized: 0 0 Other Asian/Pacific Islander: 1 Suspected Victim of Elder Abuse/Exploitation: 8 Race Unknown/Some Other Race: 35 Limited English: 9 Client Declined to Provide Information: 0 Rural: 3 Total: 108 Greatest Economic Need (Minority): 39

Fiscal Year: 2014-2015

Quarter: 4 PSA: 15

Greatest Economic Need (Non-Minority): 39

Greatest Economic Need (Minority Status Unknown): 8

CLIENT ETHNICITY

Hispanic/Latino: 37

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod | CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) | | ES CLOSED IN QUAR ed by Case Closing Code & | |
|--|--|----------------------------|--|------------------------------|
| | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) |
| CONSUMER/FINANCE | | | <u> </u> | I . |
| A1. Bankruptcy/Debt Collection: | 8 | 5 | 3 | 0 |
| A2. Contracts/Warranties: | 0 | 0 | 0 | 0 |
| A3. Other Consumer/Finance: | 0 | 0 | 0 | 0 |
| EMPLOYMENT | | | | |
| B1. Discrimination: | 0 | 0 | 0 | 0 |
| B2. Other Employment: | 0 | 0 | 0 | 0 |
| FAMILY | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | 0 | 0 | 0 | 0 |
| C2. Conservatorship: | 0 | 0 | 0 | 0 |
| C3. Other Family: | 0 | 0 | 0 | 0 |
| HEALTH/COMMUNITY BASED CARE | | | | |
| D1. Medi-Cal/Medicaid: | 10 | 2 | 4 | 0 |
| D2. Medicare: | 2 | 1 | 0 | 0 |
| D3. Other Health/Community Based Care: | 4 | 4 | 0 | 0 |
| HOUSING | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | 35 | 30 | 11 | 1 |

Fiscal Year: 2014-2015

Date

| Quarter: 4 | PSA: | 15 | | | |
|--|----------|--------|-----------------------------|-----------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 1 | 0 | 2 | 0 |
| E3. Other Housing: | | 3 | 3 | 0 | 0 |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | | 3 | 0 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | | 4 | 2 | 2 | 0 |
| F3. Pensions/Retiree Benefits: | | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | | 1 | 0 | 1 | 0 |
| INDIVIDUAL RIGHTS | | | | • | |
| G1. Immigration/Naturalization: | | 2 | 1 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | | 8 | 0 | 4 | 0 |
| G3. Other Individual Rights: | | 0 | 0 | 0 | 0 |
| MISCELLANEOUS | | | | | |
| H1. Estate Planning/Wills/Trusts: | | 29 | 11 | 7 | 1 |
| H2. Advance Health Care Directives (AHCI | 0): | 11 | 5 | 0 | 0 |
| H3. Financial Powers of Attorney: | | 6 | 2 | 3 | 0 |
| H4. Other Miscellaneous: | | 0 | 0 | 0 | 0 |
| TOTAL CASES OPENED IN QUA | RTER: | 127 | TOTAL CASES CLOS | ED IN QUARTER BY C | CASE CLOSED CODE |
| | r | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 66 | 37 | 2 |
| TOTAL ESTIMATED CASE WOR | RK HOURS | SPENT: | 343 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Type of Outreach Activity Groups Targeted By Location Est # of Est. Outreach People Hours (If Applicable) Reached

Fiscal Year: 2014-2015

Quarter: 4 PSA: 15

| Provider Name: | Central California Leg | al Services, Inc. | | | |
|----------------|---|---|--------------------------------|-----|----|
| County(ies) | Tulare | | | | |
| 6/12/2015 | Cutler Seniors Center | Estate/incapacity planning presentation | Seniors in/around Cutler/Orosi | 17 | 5 |
| 5/11/2015 | Porterville Senior Center | Seniors clinic | Seniors in/around Porterville | 10 | 12 |
| 5/1/2015 | Tulare County Seniors Day at the Park | CCLS table on legal services available to seniors | Seniors | 357 | 8 |
| 4/17/2015 | Earlimart Seniors Center | Estate/incapacity planning presentation | Seniors | 14 | 5 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

30

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0

Fiscal Year: 2014-2015

Quarter: 4 PSA: 16

| Total Unduplicated Client Count for Quarter: | 5 |
|---|----|
| Total Cases Closed in Quarter: | 7 |
| Total Units of Service for Ouarter (Unit=1 Hour): | 25 |

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 1 65-74: Caucasian: 75-84: African American: 85+: Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: Total: Asian Indian: **CLIENT GENDER** Cambodian: Male: Chinese: Female: Filipino: Client Declined to Provide Information: Japanese: 0 Total: Korean: 0 Laotian: **OTHER CLIENT CHARACTERISTICS** Vietnamese: Frail/Disabled: 1 Guamanian: 0 Homebound: 0 Hawaiian: Lives Alone: Samoan: Institutionalized: 0 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 0 Race Unknown/Some Other Race: Limited English: 0 Client Declined to Provide Information: 0 Rural: 5 Total: Greatest Economic Need (Minority):

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 16 | | | |
|---|-------------|----|----------------------------|---|------------------------------|
| Greatest Economic Need (Non-Minority) | : | 1 | | | |
| Greatest Economic Need (Minority Statu | s Unknown): | 0 | | | |
| CLIENT ETHNICITY | | | | | |
| Hispanic/Latino: | | 0 | | | |
| CASES OPENED IN QU (Total Cases Opened by Legal Pr | | | | EES CLOSED IN QUAR ed by Case Closing Code & | |
| | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) |
| CONSUMER/FINANCE | | | | | |
| A1. Bankruptcy/Debt Collection: | | 0 | 0 | 0 | 0 |
| A2. Contracts/Warranties: | | 0 | 0 | 0 | 0 |

A2. Contracts/Warranties: A3. Other Consumer/Finance: EMPLOYMENT B1. Discrimination: B2. Other Employment: FAMILY C1. Divorce/Custody/Visitation/Support/ 0

| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | 0 |
|---|---|
| C2. Conservatorship: | 0 |
| C3. Other Family: | 0 |
| HEALTH/COMMUNITY BASED CARE | |
| D1. Medi-Cal/Medicaid: | 0 |
| D2. Medicare: | 0 |
| D3. Other Health/Community Based Care: | 0 |
| HOUSING | |
| E1. Landlord-Tenant (Subsidized or | 0 |

Private Housing):

| 0 | 0 | 0 |
|---|---|---|
| 0 | 0 | 0 |
| 0 | 0 | 0 |
| | | |
| | 0 | 0 |
| 0 | 0 | 0 |
| | | |
| 0 | 0 | 0 |
| 0 | 0 | 0 |
| | 0 | |
| | , | , |
| 0 | 0 | 0 |
| 0 | 0 | 0 |
| 0 | 0 | 0 |
| | | |
| 0 | 1 | 0 |
| | |] |

| Fiscal Year: 2014-2015 | | | | | |
|--|----------|------------|---|-----------------------------|-------------------------------|
| Quarter: 4 | PSA: | 16 | | | |
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | Γ | 0 | 0 | 0 | (|
| E3. Other Housing: | Г | 1 | 2 | 0 | С |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | | 0 | 0 | 1 | (|
| F2. Supplemental Security Income (SSI) | : [| 0 | 0 | 0 | C |
| F3. Pensions/Retiree Benefits: | Г | 0 | 0 | 0 | (|
| F4. Other Income Maintenance: | Г | 0 | 0 | 0 | |
| INDIVIDUAL RIGHTS | | | | | |
| G1. Immigration/Naturalization: | Г | 0 | 0 | 0 | (|
| G2. Elder Abuse/Neglect/Exploitation: | Г | 0 | 0 | 0 | (|
| G3. Other Individual Rights: | Г | 0 | 0 | 0 | |
| MISCELLANEOUS | | | | | |
| H1. Estate Planning/Wills/Trusts: | Г | 2 | 0 | 0 | (|
| H2. Advance Health Care Directives (AH | CD): | 1 | 0 | 2 | (|
| H3. Financial Powers of Attorney: | Г | 0 | 0 | 0 | (|
| H4. Other Miscellaneous: | Г | 1 | 1 | 0 | (|
| TOTAL CASES OPENED IN QU | ARTER: | 5 | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | , | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 3 | 4 | (|
| TOTAL ESTIMATED CASE WO | ORK HOUF | RS SPENT: | 25 | | |
| 0 | UTREACH | COMMUNIT | Y EDUCATION ACTIVITIES I | DATA | |
| | | | | | |
| | | | TIES IN THE QUARTER: | 0 | |
| TOTAL ESTIMATED # OF SPECIAL OU | TREACH A | CTIVITY HO | URS IN THE QUARTER: | 0 | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 16

| TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: | 0 | |
|--|---|--|
| TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: | 0 | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 17

Total Unduplicated Client Count for Quarter: 89

Total Cases Closed in Quarter: 124

Total Units of Service for Quarter (Unit=1 Hour): 207

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 11 65-74: 31 Caucasian: 82 75-84: African American: 37 85+: Native American/Native Alaskan: 9 Client Declined to Provide Information: 1 Asian/Pacific Islander Total: Asian Indian: 89 **CLIENT GENDER** Cambodian: Male: 19 Chinese: Female: 70 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 89 Korean: 0 Laotian: OTHER CLIENT CHARACTERISTICS Vietnamese: Frail/Disabled: 0 12 Guamanian: 0 Homebound: 1 Hawaiian: 0 Lives Alone: 21 Samoan: Institutionalized: 0 0 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 0 Race Unknown/Some Other Race: Limited English: 0 Client Declined to Provide Information: 0 Rural: 30 Total: 89 Greatest Economic Need (Minority):

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 17 |
|------------|------|----|
| Quarter: 4 | PSA: | 17 |
| | | |

Greatest Economic Need (Non-Minority): 28 15

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod | de) | | | ES CLOSED IN QUART d by Case Closing Code & I | |
|--|-----|---|----------------------------|--|------------------------------|
| | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) |
| CONSUMER/FINANCE | | | | | |
| A1. Bankruptcy/Debt Collection: | | 1 | 3 | 3 | 0 |
| A2. Contracts/Warranties: | | 3 | 2 | 4 | 0 |
| A3. Other Consumer/Finance: | | 0 | 0 | 2 | 0 |
| EMPLOYMENT | | | | | |
| B1. Discrimination: | | 0 | 0 | 0 | 0 |
| B2. Other Employment: | | 0 | 0 | 0 | 0 |
| FAMILY | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | | 1 | 2 | 0 | 0 |
| C2. Conservatorship: | | 0 | 0 | 0 | 0 |
| C3. Other Family: | | 3 | 1 | 0 | 0 |
| HEALTH/COMMUNITY BASED CARE | | | | | |
| D1. Medi-Cal/Medicaid: | | 0 | 0 | 1 | 0 |
| D2. Medicare: | | 0 | 0 | 0 | 0 |
| D3. Other Health/Community Based Care: | | 0 | 0 | 1 | 0 |
| HOUSING | | | | • | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | | 6 | 4 | 0 | 0 |

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 17 | | | |
|--|---------|--------|-----------------------------|-----------------------------|----------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 2 | 1 | 0 | 0 |
| E3. Other Housing: | | 4 | 1 | 0 | 0 |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | | 0 | 0 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | | 0 | 0 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | | 0 | 0 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | | |
| G1. Immigration/Naturalization: | | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | | 0 | 0 | 0 | 2 |
| G3. Other Individual Rights: | | 0 | 0 | 2 | 0 |
| MISCELLANEOUS | | | - | | |
| H1. Estate Planning/Wills/Trusts: | | 6 | 0 | 14 | 0 |
| H2. Advance Health Care Directives (AHCE |)): | 24 | 2 | 29 | 0 |
| H3. Financial Powers of Attorney: | | 24 | 1 | 48 | 0 |
| H4. Other Miscellaneous: | | 15 | 1 | 0 | 0 |
| TOTAL CASES OPENED IN QUA | RTER: | 89 | TOTAL CASES CLOS | ED IN QUARTER BY C | CASE CLOSED CODE |
| | r | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 18 | 104 | 2 |
| TOTAL ESTIMATED CASE WOF | K HOURS | SPENT: | 191 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Type of Outreach Activity Groups Targeted By Date Location Est # of Est. Outreach People Hours (If Applicable) Reached

Fiscal Year: 2014-2015

Quarter: 4 PSA: 17

| Provider Name: | Central Coast Comm | ission for Senior Citizens | | | |
|----------------|---------------------------|--|---|-----|---|
| County(ies) | San Luis Obispo | | | | |
| 06/30/2015 | LTC Ombudsman's Office | MediCal | Volunteers for Seniors in Long- Term Care facilities | 12 | 1 |
| 06/29/2015 | Cortina D'Arroyo | Powers of Attorney for finances and Advance Health Care Directive - why we need them and what they are | Low Income Seniors | 17 | 1 |
| 06/17/2015 | Ocean View Manor | Powers of Attorney for finances and Advance Health Care Directive - why we need them and what they are | Low Income Seniors | 10 | 1 |
| 06/09/2015 | LTC Ombudsman's Office | Estate Planning to Protect Against Elder Abuse | Adult Abuse Policy Council | 10 | 1 |
| 05/16/2015 | KVEC Radio | Public Service Announcement re: SLSP Services | Radio Show Listeners-Winnick & Wagner on the law | 100 | 1 |
| 05/07/2015 | Judson Terrace | Statutory Wills | Senior Residents | 11 | 1 |
| 05/06/2015 | Los Robles Terrace | Powers of Attorney | Low Income Seniors | 15 | 1 |
| 05/06/2015 | Templeton Gardens | Powers of Attorney | Low Income Seniors | 10 | 1 |
| 05/01/2015 | CAPSLO | Adults Services Policy Council meeting: SLSP Services | Senior Service Providers | 15 | 1 |
| 04/23/2015 | Judson Terrace | AHDC Presentation | Senior Residents | 8 | 1 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date Location Topic Targeted Audience Est # of Est.
(If Applicable) Participants Hours

Provider Name: Central Coast Commission for Senior Citizens

County(ies) San Luis Obispo

Fiscal Year: 2014-2015

Quarter: 4 PSA: 17

| | SLSP Providers Section Mtg & State Bar Pathways to Justice Seminar (3 day seminar) | Legal Services Providers | 300 | 0 |
|-----------------------|--|--------------------------|-----|---|
| 05/8/2015 Paso Robles | Elder Abuse Seminar | Senior Service Providers | 100 | 6 |

| TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: | 2 |
|--|---|
| TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: | 6 |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 18

Total Unduplicated Client Count for Quarter: 306

Total Cases Closed in Quarter: 306

Total Units of Service for Quarter (Unit=1 Hour): 444

| CLIENT CHA | | FOR UNDUPLICATED CLIENTS NED THIS QUARTER | |
|---|-----|--|-----|
| CLIENT AGE | | CLIENT RACE | |
| 60-64: | 44 | Two or More Races: | 24 |
| 65-74: | 109 | Caucasian: | 210 |
| 75-84: | 109 | African American: | 11 |
| 85+: | 44 | Native American/Native Alaskan: | 3 |
| Client Declined to Provide Information: | 0 | Asian/Pacific Islander | |
| Total: | 306 | Asian Indian: | 4 |
| CLIENT GENDER | | Cambodian: | 0 |
| Male: | 121 | Chinese: | 8 |
| Female: | 185 | Filipino: | 13 |
| Client Declined to Provide Information: | 0 | Japanese: | 2 |
| Total: | 306 | Korean: | 7 |
| OTHER CLIENT CHARACTERISTICS | | Laotian: | 1 |
| Frail/Disabled: | 82 | Vietnamese: | 0 |
| Homebound: | 8 | Guamanian: | 2 |
| Lives Alone: | 182 | Hawaiian: | 1 |
| Institutionalized: | 0 | Samoan: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 5 | Other Asian/Pacific Islander: | 0 |
| Limited English: | 100 | Race Unknown/Some Other Race: | 0 |
| Rural: | 75 | Client Declined to Provide Information: | 20 |
| Greatest Economic Need (Minority): | 119 | Total: | 306 |

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 18 |
|------------|------|----|
| Quarter: 4 | PSA: | 10 |

Greatest Economic Need (Non-Minority): 96 0

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod | de) | | | ES CLOSED IN QUAR ed by Case Closing Code & | |
|--|-----|----|----------------------------|--|------------------------------|
| | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) |
| CONSUMER/FINANCE | | | | <u> </u> | |
| A1. Bankruptcy/Debt Collection: | | 0 | 0 | 0 | 0 |
| A2. Contracts/Warranties: | | 7 | 7 | 0 | 0 |
| A3. Other Consumer/Finance: | | 78 | 72 | 5 | 1 |
| EMPLOYMENT | | | | | |
| B1. Discrimination: | | 0 | 0 | 0 | 0 |
| B2. Other Employment: | | 0 | 0 | 0 | 0 |
| FAMILY | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | | 0 | 0 | 0 | 0 |
| C2. Conservatorship: | | 0 | 0 | 0 | 0 |
| C3. Other Family: | | 0 | 0 | 0 | 0 |
| HEALTH/COMMUNITY BASED CARE | | | | | |
| D1. Medi-Cal/Medicaid: | | 47 | 45 | 2 | 0 |
| D2. Medicare: | | 1 | 0 | 1 | 0 |
| D3. Other Health/Community Based Care: | | 12 | 12 | 0 | 0 |
| HOUSING | | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | | 22 | 22 | 0 | 0 |

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 18 | | | |
|--|---------|----------|-----------------------------|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 5 | 5 | 0 | 0 |
| E3. Other Housing: | | 0 | 0 | 0 | 0 |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | | 33 | 32 | 0 | 1 |
| F2. Supplemental Security Income (SSI): | | 19 | 19 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | | 6 | 6 | 0 | 0 |
| F4. Other Income Maintenance: | | 9 | 9 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | | |
| G1. Immigration/Naturalization: | | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | | 2 | 2 | 0 | 0 |
| G3. Other Individual Rights: | | 0 | 0 | 0 | 0 |
| MISCELLANEOUS | | | | | |
| H1. Estate Planning/Wills/Trusts: | | 18 | 18 | 0 | 0 |
| H2. Advance Health Care Directives (AHCD |): | 25 | 25 | 0 | 0 |
| H3. Financial Powers of Attorney: | | 22 | 22 | 0 | 0 |
| H4. Other Miscellaneous: | | 0 | 0 | 0 | 0 |
| TOTAL CASES OPENED IN QUAR | RTER: | 306 | TOTAL CASES CLOS | ED IN QUARTER BY (| CASE CLOSED CODE |
| | , | 300 | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 296 | 8 | 2 |
| TOTAL ESTIMATED CASE WOR | K HOURS | S SPENT: | 423 | - | • |

TOTAL ESTIMATED CASE WORK HOURS SPENT:

| | | OUTREACH/COMMUNITY EDUCA | TION ACTIVITIES DATA | |
|------|-----------------------------|---------------------------|--------------------------------|--|
| | | INFORMATION ON SPECIAL O | UTREACH ACTIVITIES | |
| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of Est. People Hours Reached |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 18

| Provider Name: | Grey Law of Ventura | y Law of Ventura County, Inc. | | | | | | | |
|----------------|---------------------|-----------------------------------|--------------------------------|---|---|--|--|--|--|
| County(ies) | Ventura | | | | | | | | |
| 05/20/2015 | Simi Senior Center | Wellness Fair | Seniors | 0 | 5 | | | | |
| 04/23/2015 | Gov Center | Table Display @ DA's office event | Victims of crimes and families | 0 | 2 | | | | |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 7

| INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE | | | | | | | | |
|---|--------------------------------|--------------|--------------------|-----------------------|---------------|--|--|--|
| Date | Location Topic (If Applicable) | | Targeted Audience | Est # of Participants | Est. Hours | | | |
| Provider Name: | Grey Law of Ventura | County, Inc. | | | | | | |
| County(ies) | Ventura Ventura | | | | | | | |
| 06/18/2015 | Harbor Walk Condo Assn | Life Class | Seniors/Caregivers | 15 | 3.5 | | | |
| 05/29/2015 | National University | Life Class | Caregivers | 20 | 3.5 | | | |
| 05/13/2015 | Cam Health Car Dist | Life Class | Seniors | 15 | 4 | | | |
| 04/20/2015 | St. Johns | Life Class | Nurses | 29 | 3 | | | |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

Fiscal Year: 2014-2015

Quarter: 4 PSA: 19

Total Unduplicated Client Count for Quarter: 148

Total Cases Closed in Quarter: 154

Total Units of Service for Quarter (Unit=1 Hour): 2242

| CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER | | | | | | |
|--|-----|---|-----|--|--|--|
| CLIENT AGE | | CLIENT RACE | | | | |
| 60-64: | 27 | Two or More Races: | 1 | | | |
| 65-74: | 57 | Caucasian: | 90 | | | |
| 75-84: | 47 | African American: | 25 | | | |
| 85+: | 17 | Native American/Native Alaskan: | 1 | | | |
| Client Declined to Provide Information: | 0 | Asian/Pacific Islander | | | | |
| Total: | 148 | Asian Indian: | 0 | | | |
| CLIENT GENDER | | Cambodian: | 0 | | | |
| Male: | 49 | Chinese: | 0 | | | |
| Female: | 99 | Filipino: | 1 | | | |
| Client Declined to Provide Information: | 0 | Japanese: | 3 | | | |
| Total: | 148 | Korean: | 0 | | | |
| OTHER CLIENT CHARACTERISTICS | | Laotian: | 0 | | | |
| Frail/Disabled: | 91 | Vietnamese: | 2 | | | |
| Homebound: | 0 | Guamanian: | 0 | | | |
| Lives Alone: | 62 | Hawaiian: | 0 | | | |
| Institutionalized: | 4 | Samoan: | 0 | | | |
| Suspected Victim of Elder Abuse/Exploitation: | 11 | Other Asian/Pacific Islander: | 8 | | | |
| Limited English: | 34 | Race Unknown/Some Other Race: | 9 | | | |
| Rural: | 0 | Client Declined to Provide Information: | 8 | | | |
| Greatest Economic Need (Minority): | 70 | Total: | 148 | | | |

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 19 |
|------------|------|----|
| Quarter: 4 | PSA: | 18 |

Greatest Economic Need (Non-Minority): 68

Greatest Economic Need (Minority Status Unknown): 66

CLIENT ETHNICITY

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) | | | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | | |
|--|--|----|--|--------------------------------------|------------------------------|--|
| | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) | |
| CONSUMER/FINANCE | | | | | | |
| A1. Bankruptcy/Debt Collection: | | 12 | 7 | 1 | 0 | |
| A2. Contracts/Warranties: | | 1 | 1 | 1 | 0 | |
| A3. Other Consumer/Finance: | | 7 | 4 | 2 | 0 | |
| EMPLOYMENT | | | | | | |
| B1. Discrimination: | | 0 | 0 | 0 | 0 | |
| B2. Other Employment: | | 4 | 1 | 0 | 2 | |
| FAMILY | | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | | 0 | 0 | 0 | 0 | |
| C2. Conservatorship: | | 1 | 2 | 6 | 0 | |
| C3. Other Family: | | 1 | 2 | 0 | 0 | |
| HEALTH/COMMUNITY BASED CARE | | | | | | |
| D1. Medi-Cal/Medicaid: | | 6 | 5 | 0 | 0 | |
| D2. Medicare: | | 1 | 1 | 0 | 0 | |
| D3. Other Health/Community Based Care: | | 4 | 3 | 1 | 0 | |
| HOUSING | | | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | | 13 | 8 | 2 | 0 | |

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 19 | | | |
|--|--------|----------|-----------------------------|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 11 | 13 | 3 | 0 |
| E3. Other Housing: | | 0 | 0 | 0 | 0 |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | | 4 | 3 | 1 | 0 |
| F2. Supplemental Security Income (SSI): | | 15 | 5 | 3 | 0 |
| F3. Pensions/Retiree Benefits: | | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | | 3 | 0 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | | |
| G1. Immigration/Naturalization: | | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | | 2 | 2 | 2 | 1 |
| G3. Other Individual Rights: | | 10 | 0 | 0 | 1 |
| MISCELLANEOUS | | | | | |
| H1. Estate Planning/Wills/Trusts: | | 39 | 20 | 13 | 0 |
| H2. Advance Health Care Directives (AHCD |)): | 24 | 2 | 19 | 0 |
| H3. Financial Powers of Attorney: | | 0 | 0 | 0 | 0 |
| H4. Other Miscellaneous: | | 15 | 13 | 4 | 0 |
| TOTAL CASES OPENED IN QUAR | RTER: | 173 | TOTAL CASES CLOS | SED IN QUARTER BY O | CASE CLOSED CODE |
| | , | 173 | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 92 | 58 | 4 |
| TOTAL ESTIMATED CASE WOR | K HOUR | S SPENT: | 2207 | | |

TOTAL ESTIMATED CASE WORK HOURS SPENT:

Date Location (If Applicable)

COUTREACH/COMMUNITY EDUCATION ACTIVITIES

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Type of Outreach Activity Groups Targeted By Outreach Hours Reached

Fiscal Year: 2014-2015

Quarter: 4 PSA: 19

| Provider Name: | Bet Tzedek | | | | | | |
|---|------------------|---------------|-------------------|--------------------|--|--|--|
| County(ies) | Los Angeles | | | | | | |
| 04/28/2015 | East Los Angeles | Resource Fair | Seniors | 25 5 | | | |
| TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5 INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE | | | | | | | |
| Date | Location | Topic | Targeted Audience | Est # of Est. | | | |
| Date | (If Applicable) | Торіс | raigeted Addience | Participants Hours | | | |
| Provider Name: | Bet Tzedek | | | | | | |
| County(ies) | Los Angeles | | | | | | |

| 04/23/2015 | Pico Rivera | Wills/Estates | Seniors | 49 | 5 |
|------------|-------------|---------------------------|---------|-----|---|
| 04/14/2015 | Los Angeles | Advanced Directives/Wills | Seniors | 55 | 5 |
| 04/07/2015 | Los Angeles | Wills/Estates | Seniors | 49 | 5 |
| 05/28/2015 | Montebello | Advanced Directives/Wills | Seniors | 100 | 5 |
| 05/07/2015 | Culver City | Advanced Directives/Wills | Seniors | 15 | 5 |
| 05/05/2015 | Los Angeles | Consumer/Finance | Seniors | 50 | 5 |
| | | | | | |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 30

Fiscal Year: 2014-2015

Quarter: 4 PSA: 20

Total Unduplicated Client Count for Quarter: 228

Total Cases Closed in Quarter: 247

Total Units of Service for Quarter (Unit=1 Hour): 1306

| CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER | | | | | | | |
|--|-----|---|-----|--|--|--|--|
| CLIENT AGE | | CLIENT RACE | | | | | |
| 60-64: | 50 | Two or More Races: | 20 | | | | |
| 65-74: | 93 | Caucasian: | 163 | | | | |
| 75-84: | 66 | African American: | 35 | | | | |
| 85+: | 19 | Native American/Native Alaskan: | 1 | | | | |
| Client Declined to Provide Information: | 0 | Asian/Pacific Islander | | | | | |
| Total: | 228 | Asian Indian: | 1 | | | | |
| CLIENT GENDER | | Cambodian: | 0 | | | | |
| Male: | 68 | Chinese: | 0 | | | | |
| Female: | 160 | Filipino: | 4 | | | | |
| Client Declined to Provide Information: | 0 | Japanese: | 0 | | | | |
| Total: | 228 | Korean: | 0 | | | | |
| OTHER CLIENT CHARACTERISTICS | | Laotian: | 0 | | | | |
| Frail/Disabled: | 100 | Vietnamese: | 0 | | | | |
| Homebound: | 2 | Guamanian: | 0 | | | | |
| Lives Alone: | 117 | Hawaiian: | 0 | | | | |
| Institutionalized: | 0 | Samoan: | 0 | | | | |
| Suspected Victim of Elder Abuse/Exploitation: | 2 | Other Asian/Pacific Islander: | 4 | | | | |
| Limited English: | 18 | Race Unknown/Some Other Race: | 0 | | | | |
| Rural: | 17 | Client Declined to Provide Information: | 0 | | | | |
| Greatest Economic Need (Minority): | 37 | Total: | 228 | | | | |

Fiscal Year: 2014-2015

PSA: 20 Quarter: 4

15 Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod | de) | | | ES CLOSED IN QUAR d by Case Closing Code & | |
|--|-----|----|----------------------------|---|------------------------------|
| | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) |
| CONSUMER/FINANCE | | | | | |
| A1. Bankruptcy/Debt Collection: | | 30 | 23 | 4 | 0 |
| A2. Contracts/Warranties: | | 17 | 14 | 3 | 0 |
| A3. Other Consumer/Finance: | | 4 | 4 | 0 | 0 |
| EMPLOYMENT | | | | | |
| B1. Discrimination: | | 0 | 0 | 0 | 0 |
| B2. Other Employment: | | 0 | 0 | 0 | 0 |
| FAMILY | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | | 16 | 13 | 2 | 1 |
| C2. Conservatorship: | | 1 | 2 | 0 | 0 |
| C3. Other Family: | | 1 | 1 | 0 | 0 |
| HEALTH/COMMUNITY BASED CARE | | | | | |
| D1. Medi-Cal/Medicaid: | | 6 | 6 | 0 | 0 |
| D2. Medicare: | | 0 | 0 | 0 | 0 |
| D3. Other Health/Community Based Care: | | 0 | 0 | 0 | 0 |
| HOUSING | | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | | 59 | 33 | 17 | 7 |

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 20 | | | |
|--|---------|--------|-----------------------------|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 17 | 15 | 2 | 0 |
| E3. Other Housing: | | 11 | 5 | 2 | 0 |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | | 1 | 1 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | | 6 | 4 | 2 | 2 |
| F3. Pensions/Retiree Benefits: | | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | | 2 | 3 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | | |
| G1. Immigration/Naturalization: | | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | | 0 | 0 | 0 | 0 |
| G3. Other Individual Rights: | | 4 | 4 | 0 | 0 |
| MISCELLANEOUS | | | | | |
| H1. Estate Planning/Wills/Trusts: | | 39 | 20 | 25 | 0 |
| H2. Advance Health Care Directives (AHCD |): | 12 | 1 | 10 | 0 |
| H3. Financial Powers of Attorney: | | 21 | 5 | 12 | 0 |
| H4. Other Miscellaneous: | | 4 | 4 | 0 | 0 |
| TOTAL CASES OPENED IN QUAF | RTER: | 251 | TOTAL CASES CLOS | ED IN QUARTER BY C | CASE CLOSED CODE |
| | , | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 158 | 79 | 10 |
| TOTAL ESTIMATED CASE WOR | K HOURS | SPENT: | 1262 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Type of Outreach Activity Groups Targeted By Location Est # of Est. Outreach People Hours (If Applicable) Reached

Fiscal Year: 2014-2015

Quarter: 4 PSA: 20

| rovider Name: | Inland Counties Legal | Services | | | |
|---------------|--|----------------------|--------------------------------|-----|-----|
| County(ies) | San Bernardino | | | | |
| 06/11/2015 | Cora Harper Center, Barstow | Local Resource Event | Seniors & Low Income | 169 | 6 |
| 06/03/2015 | St. Joan of Arc Catholic Church, Victorville | Local Resource Event | Seniors, Low Income & Homeless | 150 | 6.7 |
| 05/16/2014 | Crest Forest Senior Center, Crestline | Senior Health Fair | Seniors | 80 | 6.4 |
| 05/14/2015 | Redlands Community Senior Center | Senior Health Fair | Seniors | 60 | 4.4 |
| 05/13/2015 | South Point Villa Apartments, Rialto | Estate Planning | Seniors | 25 | 7.7 |
| 04/29/2015 | Inland Fair Housing and Mediation Board, Ontario | Community Education | Seniors & Low Income Persons | 50 | 2 |
| 04/23/2015 | Jesse Turner Health & Fitness Center, Fontana | Resource Fair | Seniors | 100 | g |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 44

| | INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE | | | | | | | | |
|----------------|---|--------------------------------------|-------------------|--------------------------|---------------|--|--|--|--|
| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Participants | Est. Hours | | | | |
| Provider Name: | Inland Counties Lega | l Services | | | | | | | |
| County(ies) | San Bernardino | | | | | | | | |
| 06/22/2015 | Victorville Advocate Desk, Victorville | T/C w/Visiting Angels Representative | Seniors | 0 | 0.2 | | | | |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

Fiscal Year: 2014-2015

Quarter: 4 PSA: 20

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

(

Fiscal Year: 2014-2015

PSA: 21 Quarter: 4

> Total Unduplicated Client Count for Quarter: 170 Total Cases Closed in Quarter: 201

Total Units of Service for Quarter (Unit=1 Hour): 870

| CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER | | | | | |
|--|-----|---|-----|--|--|
| CLIENT AGE | | CLIENT RACE | | | |
| 60-64: | 43 | Two or More Races: | 6 | | |
| 65-74: | 61 | Caucasian: | 142 | | |
| 75-84: | 50 | African American: | 11 | | |
| 85+: | 16 | Native American/Native Alaskan: | 1 | | |
| Client Declined to Provide Information: | 0 | Asian/Pacific Islander | | | |
| Total: | 170 | Asian Indian: | 0 | | |
| CLIENT GENDER | | Cambodian: | 0 | | |
| Male: | 63 | Chinese: | 0 | | |
| Female: | 107 | Filipino: | 1 | | |
| Client Declined to Provide Information: | 0 | Japanese: | 0 | | |
| Total: | 170 | Korean: | 0 | | |
| OTHER CLIENT CHARACTERISTICS | | Laotian: | 0 | | |
| Frail/Disabled: | 100 | Vietnamese: | 0 | | |
| Homebound: | 0 | Guamanian: | 0 | | |
| Lives Alone: | 83 | Hawaiian: | 1 | | |
| Institutionalized: | 0 | Samoan: | 0 | | |
| Suspected Victim of Elder Abuse/Exploitation: | 1 | Other Asian/Pacific Islander: | 0 | | |
| Limited English: | 18 | Race Unknown/Some Other Race: | 8 | | |
| Rural: | 100 | Client Declined to Provide Information: | 0 | | |
| Greatest Economic Need (Minority): | 40 | Total: | 170 | | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 21

Greatest Economic Need (Non-Minority): 31

Greatest Economic Need (Minority Status Unknown): 3

CLIENT ETHNICITY

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) | | | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | |
|--|--|----|--|--------------------------------------|------------------------------|
| | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) |
| CONSUMER/FINANCE | | | | | |
| A1. Bankruptcy/Debt Collection: | | 15 | 11 | 4 | 0 |
| A2. Contracts/Warranties: | | 13 | 17 | 0 | 1 |
| A3. Other Consumer/Finance: | | 10 | 9 | 0 | 0 |
| EMPLOYMENT | | | | | |
| B1. Discrimination: | | 0 | 0 | 0 | 0 |
| B2. Other Employment: | | 0 | 0 | 0 | 0 |
| FAMILY | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | | 8 | 5 | 2 | 4 |
| C2. Conservatorship: | | 0 | 0 | 0 | 0 |
| C3. Other Family: | | 1 | 0 | 1 | 0 |
| HEALTH/COMMUNITY BASED CARE | | | | | |
| D1. Medi-Cal/Medicaid: | | 9 | 6 | 2 | 1 |
| D2. Medicare: | | 0 | 0 | 0 | 0 |
| D3. Other Health/Community Based Care: | | 1 | 0 | 0 | 0 |
| HOUSING | | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | | 37 | 33 | 12 | 4 |

Fiscal Year: 2014-2015 PSA: Quarter: 4 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: **INCOME MAINTENANCE** F1. Social Security: F2. Supplemental Security Income (SSI): F3. Pensions/Retiree Benefits: F4. Other Income Maintenance: **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: G2. Elder Abuse/Neglect/Exploitation: G3. Other Individual Rights: **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: H2. Advance Health Care Directives (AHCD): H3. Financial Powers of Attorney: H4. Other Miscellaneous: **TOTAL CASES OPENED IN QUARTER:** TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION TOTAL ESTIMATED CASE WORK HOURS SPENT: **OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

Fiscal Year: 2014-2015

Quarter: 4 PSA: 21

| TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: | 0 |
|--|---|
| TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: | 0 |

Fiscal Year: 2014-2015

PSA: 22 Quarter: 4

> Total Unduplicated Client Count for Quarter: 771 745

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 244 12 65-74: 321 Caucasian: 501 75-84: African American: 37 165 85+: Native American/Native Alaskan: 41 Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 771 **CLIENT GENDER** Cambodian: Male: 259 Chinese: Female: 512 Filipino: 20 Client Declined to Provide Information: 0 Japanese: 6 Total: 771 Korean: 13 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Vietnamese: 24 Frail/Disabled: 0 Guamanian: 0 Homebound: 0 Hawaiian: 0 Lives Alone: 548 Samoan: Institutionalized: 0 8 Other Asian/Pacific Islander: 15 Suspected Victim of Elder Abuse/Exploitation: 0 Race Unknown/Some Other Race: 132 Limited English: 96 Client Declined to Provide Information: 0 Rural: 0 Total: 771 Greatest Economic Need (Minority): 183

Fiscal Year: 2014-2015

Quarter: 4 PSA: 22

Greatest Economic Need (Non-Minority): 126

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) | | | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | |
|--|--|-----|--|--------------------------------------|------------------------------|
| | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) |
| CONSUMER/FINANCE | | | | | <u> </u> |
| A1. Bankruptcy/Debt Collection: | | 118 | 82 | 25 | 5 |
| A2. Contracts/Warranties: | | 31 | 27 | 2 | 0 |
| A3. Other Consumer/Finance: | | 10 | 10 | 0 | 0 |
| EMPLOYMENT | | | | | |
| B1. Discrimination: | | 2 | 2 | 0 | 0 |
| B2. Other Employment: | | 28 | 24 | 3 | 0 |
| FAMILY | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | | 63 | 52 | 6 | 3 |
| C2. Conservatorship: | | 18 | 13 | 4 | 1 |
| C3. Other Family: | | 22 | 20 | 1 | 1 |
| HEALTH/COMMUNITY BASED CARE | | | | | |
| D1. Medi-Cal/Medicaid: | | 21 | 13 | 8 | 0 |
| D2. Medicare: | | 11 | 5 | 6 | 0 |
| D3. Other Health/Community Based Care: | | 20 | 20 | 0 | 0 |
| HOUSING | | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | | 183 | 158 | 13 | 3 |

Fiscal Year: 2014-2015

Date

Location

(If Applicable)

| Quarter: 4 | PSA: | 22 | | | |
|--|---------|--------|-----------------------------|-----------------------------|----------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 43 | 39 | 2 | 1 |
| E3. Other Housing: | | 27 | 22 | 1 | 0 |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | | 19 | 18 | 1 | 0 |
| F2. Supplemental Security Income (SSI): | | 27 | 18 | 8 | 1 |
| F3. Pensions/Retiree Benefits: | | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | | 13 | 11 | 2 | 0 |
| INDIVIDUAL RIGHTS | | | | | |
| G1. Immigration/Naturalization: | | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | | 2 | 2 | 0 | 0 |
| G3. Other Individual Rights: | | 28 | 28 | 0 | 0 |
| MISCELLANEOUS | | | | | |
| H1. Estate Planning/Wills/Trusts: | | 47 | 44 | 2 | 1 |
| H2. Advance Health Care Directives (AHCD) | : | 12 | 12 | 0 | 0 |
| H3. Financial Powers of Attorney: | | 0 | 0 | 0 | 0 |
| H4. Other Miscellaneous: | | 26 | 24 | 1 | 0 |
| TOTAL CASES OPENED IN QUAR | TER: | 771 | TOTAL CASES CLOS | ED IN QUARTER BY (| CASE CLOSED CODE |
| | ľ | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 644 | 85 | 16 |
| TOTAL ESTIMATED CASE WORK | (HOURS | SPENT: | 1672 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Type of Outreach Activity Groups Targeted By Est # of Est. Outreach People Hours Reached

Fiscal Year: 2014-2015

Quarter: 4 PSA: 22

| Provider Name: | Legal Aid Society | of Orange County | | | |
|----------------|-------------------|------------------------------------|-----------|-----|---|
| County(ies) | Orange | | | | |
| 6/27/2015 | Mission Viejo | Resource Fair | Community | 25 | 4 |
| 6/22/2015 | Orange | Resource Fair | Community | 100 | 6 |
| 5/2/2015 | Irvine | 7th Annual Community Resource Fair | Community | 65 | 4 |
| 5/2/2015 | Irvine | 1st Annual Health Festival | Community | 200 | 5 |
| 4/25/2015 | Anaheim | Health & Housing Resource Fair | Community | 100 | 5 |
| 4/18/2015 | Garden Grove | 8th Annual Family Festival | Community | 180 | 5 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

| | INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE | | | | | | |
|-------------------------------|---|----------------------|-------------------------|-----|--------------|--|--|
| Date Location (If Applicable) | | Торіс | Topic Targeted Audience | | st. Iours | | |
| Provider Name: | Legal Aid Society of | of Orange County | | | | | |
| County(ies) | Orange | | | | | | |
| 6/5/2015 | Irvine | Health & Wellness | Community | 150 | 7 | | |
| 5/8/2015 | Garden Grove | Health Care Coverage | Seniors | 101 | 2 | | |
| 5/1/2015 | Orange | Role of Ombudsman | Senior Providers | 250 | 2 | | |
| 4/22/2015 | Anaheim | Health Care Coverage | Seniors | 19 | 2 | | |
| 4/17/2015 | San Clemente | Covered California | Seniors | 9 | 10 | | |
| 4/3/2015 | Santa Ana | Health | Community | 30 | 2 | | |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 25

Fiscal Year: 2014-2015

Quarter: 4 PSA: 23

Total Unduplicated Client Count for Quarter: 892

Total Cases Closed in Quarter: 892

Total Units of Service for Quarter (Unit=1 Hour): 1064

| CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER | | | | | |
|--|-----|---|-----|--|--|
| CLIENT AGE | | CLIENT RACE | | | |
| 60-64: | 157 | Two or More Races: | 1 | | |
| 65-74: | 368 | Caucasian: | 611 | | |
| 75-84: | 262 | African American: | 75 | | |
| 85+: | 105 | Native American/Native Alaskan: | 6 | | |
| Client Declined to Provide Information: | 0 | Asian/Pacific Islander | | | |
| Total: | 892 | Asian Indian: | 0 | | |
| CLIENT GENDER | | Cambodian: | 1 | | |
| Male: | 292 | Chinese: | 8 | | |
| Female: | 600 | Filipino: | 15 | | |
| Client Declined to Provide Information: | 0 | Japanese: | 6 | | |
| Total: | 892 | Korean: | 1 | | |
| OTHER CLIENT CHARACTERISTICS | | Laotian: | 0 | | |
| Frail/Disabled: | 512 | Vietnamese: | 0 | | |
| Homebound: | 15 | Guamanian: | 0 | | |
| Lives Alone: | 643 | Hawaiian: | 0 | | |
| Institutionalized: | 9 | Samoan: | 0 | | |
| Suspected Victim of Elder Abuse/Exploitation: | 8 | Other Asian/Pacific Islander: | 3 | | |
| Limited English: | 47 | Race Unknown/Some Other Race: | 164 | | |
| Rural: | 1 | Client Declined to Provide Information: | 1 | | |
| Greatest Economic Need (Minority): | 187 | Total: | 892 | | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 23

Greatest Economic Need (Non-Minority): 346

Greatest Economic Need (Minority Status Unknown): 3

CLIENT ETHNICITY

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) | | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | |
|--|-----|--|--------------------------------------|------------------------------|
| | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) |
| CONSUMER/FINANCE | | | | |
| A1. Bankruptcy/Debt Collection: | 38 | 34 | 4 | 0 |
| A2. Contracts/Warranties: | 45 | 39 | 6 | 0 |
| A3. Other Consumer/Finance: | 22 | 19 | 3 | 0 |
| EMPLOYMENT | | | | |
| B1. Discrimination: | 0 | 0 | 0 | 0 |
| B2. Other Employment: | 9 | 9 | 0 | 0 |
| FAMILY | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | 26 | 26 | 0 | 0 |
| C2. Conservatorship: | 7 | 7 | 0 | 0 |
| C3. Other Family: | 2 | 2 | 0 | 0 |
| HEALTH/COMMUNITY BASED CARE | | | | |
| D1. Medi-Cal/Medicaid: | 14 | 14 | 0 | 0 |
| D2. Medicare: | 0 | 0 | 0 | 0 |
| D3. Other Health/Community Based Care: | 3 | 3 | 0 | 0 |
| HOUSING | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | 128 | 120 | 8 | 0 |

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 23 | | | |
|--|---------|--------|-----------------------------|-----------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 40 | 40 | 0 | 0 |
| E3. Other Housing: | | 34 | 31 | 3 | 0 |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | | 34 | 32 | 2 | 0 |
| F2. Supplemental Security Income (SSI): | | 6 | 6 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | | 11 | 9 | 2 | 0 |
| F4. Other Income Maintenance: | | 5 | 5 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | | |
| G1. Immigration/Naturalization: | | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | | 25 | 22 | 3 | 0 |
| G3. Other Individual Rights: | | 138 | 131 | 7 | 0 |
| MISCELLANEOUS | | | | | |
| H1. Estate Planning/Wills/Trusts: | | 225 | 172 | 53 | 0 |
| H2. Advance Health Care Directives (AHCD |): | 16 | 12 | 4 | 0 |
| H3. Financial Powers of Attorney: | | 43 | 28 | 15 | 0 |
| H4. Other Miscellaneous: | | 21 | 20 | 1 | 0 |
| TOTAL CASES OPENED IN QUAR | RTER: | 892 | TOTAL CASES CLOS | ED IN QUARTER BY O | CASE CLOSED CODE |
| | r. | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 781 | 111 | 0 |
| TOTAL ESTIMATED CASE WOR | K HOURS | SPENT: | 1064 | | |

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Quarter: 4 PSA: 23

| TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: | 0 |
|--|---|
| TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: | 0 |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 24

Total Unduplicated Client Count for Quarter: 130

Total Cases Closed in Quarter: 130

Total Units of Service for Quarter (Unit=1 Hour): 238

| CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER | | | | | |
|--|-----|---|-----|--|--|
| CLIENT AGE | | CLIENT RACE | | | |
| 60-64: | 26 | Two or More Races: | 0 | | |
| 65-74: | 46 | Caucasian: | 118 | | |
| 75-84: | 46 | African American: | 11 | | |
| 85+: | 12 | Native American/Native Alaskan: | 0 | | |
| Client Declined to Provide Information: | 0 | Asian/Pacific Islander | | | |
| Total: | 130 | Asian Indian: | 0 | | |
| CLIENT GENDER | | Cambodian: | 0 | | |
| Male: | 55 | Chinese: | 0 | | |
| Female: | 75 | Filipino: | 0 | | |
| Client Declined to Provide Information: | 0 | Japanese: | 0 | | |
| Total: | 130 | Korean: | 0 | | |
| OTHER CLIENT CHARACTERISTICS | | Laotian: | 0 | | |
| Frail/Disabled: | 84 | Vietnamese: | 0 | | |
| Homebound: | 0 | Guamanian: | 0 | | |
| Lives Alone: | 67 | Hawaiian: | 0 | | |
| Institutionalized: | 0 | Samoan: | 0 | | |
| Suspected Victim of Elder Abuse/Exploitation: | 0 | Other Asian/Pacific Islander: | 0 | | |
| Limited English: | 51 | Race Unknown/Some Other Race: | 0 | | |
| Rural: | 130 | Client Declined to Provide Information: | 1 | | |
| Greatest Economic Need (Minority): | 95 | Total: | 130 | | |

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 24 |
|------------|------|----|
|------------|------|----|

Greatest Economic Need (Non-Minority): 33

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) | | | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | |
|--|----|---|--|--------------------------------------|------------------------------|
| | | | ounsel and lvice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) |
| CONSUMER/FINANCE | | - | | | |
| A1. Bankruptcy/Debt Collection: | 5 | | 3 | 2 | 0 |
| A2. Contracts/Warranties: | 15 | | 10 | 5 | 0 |
| A3. Other Consumer/Finance: | 3 | | 1 | 2 | 0 |
| EMPLOYMENT | | | | | |
| B1. Discrimination: | 1 | | 1 | 0 | 0 |
| B2. Other Employment: | 2 | | 2 | 0 | 0 |
| FAMILY | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | 2 | | 2 | 0 | 0 |
| C2. Conservatorship: | 0 | | 0 | 0 | 0 |
| C3. Other Family: | 0 | | 0 | 0 | 0 |
| HEALTH/COMMUNITY BASED CARE | | | | | |
| D1. Medi-Cal/Medicaid: | 3 | | 1 | 2 | 0 |
| D2. Medicare: | 2 | | 2 | 0 | 0 |
| D3. Other Health/Community Based Care: | 1 | | 1 | 0 | 0 |
| HOUSING | | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | 6 | | 3 | 3 | 0 |

| PSA Level Quarterly Report | | | | | |
|--|-----------|---------------|---|-----------------------------|-------------------------------|
| Fiscal Year: 2014-2015 Quarter: 4 | PSA: | 24 | | | |
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 6 | 2 | 4 | 0 |
| E3. Other Housing: | | 0 | 0 | 0 | 0 |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | | 4 | 3 | 1 | 0 |
| F2. Supplemental Security Income (SSI): | | 0 | 0 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | | 1 | 0 | 1 | 0 |
| F4. Other Income Maintenance: | | 2 | 2 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | | |
| G1. Immigration/Naturalization: | | 1 | 1 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | | 3 | 3 | 0 | 0 |
| G3. Other Individual Rights: | | 1 | 1 | 0 | 0 |
| MISCELLANEOUS | | | | | |
| H1. Estate Planning/Wills/Trusts: | | 41 | 16 | 25 | 0 |
| H2. Advance Health Care Directives (AHCD |)): | 4 | 1 | 3 | 0 |
| H3. Financial Powers of Attorney: | | 7 | 4 | 3 | 0 |
| H4. Other Miscellaneous: | | 20 | 11 | 9 | 0 |
| TOTAL CASES OPENED IN QUA | RTER: | 130 | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | , | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 70 | 60 | 0 |
| TOTAL ESTIMATED CASE WOF | K HOURS | SPENT: | 237 | | |
| OUT | REACH/C | OMMUNITY EI | DUCATION ACTIVITIES I | DATA | |
| TOTAL # OF SPECIAL | . OUTREAC | CH ACTIVITIES | S IN THE QUARTER: | 0 | |
| TOTAL ESTIMATED # OF SPECIAL OUTF | | | | 0 | |
| INFORMATION | ои сомм | UNITY LEGAL | EDUCATION PROGRAM | IS/ACTIVITIE | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 24

| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Est. Participants Hours |
|----------------|-----------------------------|---|-------------------|----------------------------------|
| Provider Name: | Elder Law & Advocad | ey . | | |
| County(ies) | Imperial | | | |
| 6/26/15 | Adult Center Event | Legal Services Program, Caregiver Program, HICAP program, Imperial Partners Program | Seniors 60+ | 13 1 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 1

Fiscal Year: 2014-2015

Quarter: 4 PSA: 25

Total Unduplicated Client Count for Quarter: 180

Total Cases Closed in Quarter: 196

Total Units of Service for Quarter (Unit=1 Hour): 2752

| CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER | | | | | |
|--|-----|---|-----|--|--|
| CLIENT AGE | | CLIENT RACE | | | |
| 60-64: | 42 | Two or More Races: | 1 | | |
| 65-74: | 56 | Caucasian: | 114 | | |
| 75-84: | 52 | African American: | 37 | | |
| 85+: | 30 | Native American/Native Alaskan: | 0 | | |
| Client Declined to Provide Information: | 0 | Asian/Pacific Islander | | | |
| Total: | 180 | Asian Indian: | 5 | | |
| CLIENT GENDER | | Cambodian: | 0 | | |
| Male: | 69 | Chinese: | 0 | | |
| Female: | 108 | Filipino: | 1 | | |
| Client Declined to Provide Information: | 3 | Japanese: | 0 | | |
| Total: | 180 | Korean: | 1 | | |
| OTHER CLIENT CHARACTERISTICS | | Laotian: | 0 | | |
| Frail/Disabled: | 105 | Vietnamese: | 0 | | |
| Homebound: | 6 | Guamanian: | 0 | | |
| Lives Alone: | 74 | Hawaiian: | 0 | | |
| Institutionalized: | 0 | Samoan: | 0 | | |
| Suspected Victim of Elder Abuse/Exploitation: | 11 | Other Asian/Pacific Islander: | 0 | | |
| Limited English: | 41 | Race Unknown/Some Other Race: | 12 | | |
| Rural: | 0 | Client Declined to Provide Information: | 9 | | |
| Greatest Economic Need (Minority): | 98 | Total: | 180 | | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 25

Greatest Economic Need (Non-Minority): 102

Greatest Economic Need (Minority Status Unknown): 96

CLIENT ETHNICITY

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) | | | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | |
|--|--|----|--|--------------------------------------|------------------------------|
| | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) |
| CONSUMER/FINANCE | | | | | |
| A1. Bankruptcy/Debt Collection: | | 21 | 16 | 3 | 0 |
| A2. Contracts/Warranties: | | 2 | 1 | 1 | 0 |
| A3. Other Consumer/Finance: | | 4 | 5 | 1 | 0 |
| EMPLOYMENT | | | | | |
| B1. Discrimination: | | 0 | 0 | 0 | 0 |
| B2. Other Employment: | | 18 | 7 | 1 | 1 |
| FAMILY | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | | 0 | 0 | 0 | 0 |
| C2. Conservatorship: | | 4 | 3 | 6 | 0 |
| C3. Other Family: | | 2 | 1 | 0 | 0 |
| HEALTH/COMMUNITY BASED CARE | | | | | |
| D1. Medi-Cal/Medicaid: | | 6 | 4 | 0 | 0 |
| D2. Medicare: | | 3 | 4 | 1 | 0 |
| D3. Other Health/Community Based Care: | | 8 | 5 | 4 | 2 |
| HOUSING | | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | | 24 | 21 | 7 | 0 |

| PSA Level Quarterly Report | | | | | |
|---|------------|--------------|-----------------------------|-----------------------------|-------------------------------|
| Fiscal Year: 2014-2015 | PSA: | 25 | | | |
| Quarter: 4 | 25A: | 25 | | | |
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 15 | 11 | 1 | 0 |
| E3. Other Housing: | | 1 | 3 | 3 | 0 |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | | 4 | 2 | 4 | 0 |
| F2. Supplemental Security Income (SSI): | Г | 14 | 8 | 0 | 3 |
| F3. Pensions/Retiree Benefits: | Г | 1 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | Г | 4 | 1 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | | |
| G1. Immigration/Naturalization: | Г | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | Г | 3 | 2 | 0 | 0 |
| G3. Other Individual Rights: | Г | 27 | 3 | 1 | 12 |
| MISCELLANEOUS | | | | | |
| H1. Estate Planning/Wills/Trusts: | | 28 | 15 | 4 | 0 |
| H2. Advance Health Care Directives (AHCD) | : <u>[</u> | 28 | 6 | 11 | 0 |
| H3. Financial Powers of Attorney: | Г | 0 | 0 | 0 | 0 |
| H4. Other Miscellaneous: | Г | 3 | 10 | 2 | 0 |
| TOTAL CASES OPENED IN QUAR | TER: | 220 | TOTAL CASES CLOS | ED IN QUARTER BY C | ASE CLOSED CODE |
| | , | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 128 | 50 | 18 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: 2705 | | | | | |
| OUTI | REACH | COMMUNITY ED | UCATION ACTIVITIES | DATA | |
| TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10 10 10 10 10 10 10 10 10 1 | | | | | |

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Fiscal Year: 2014-2015

Quarter: 4 PSA: 25

| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Est. Participants Hours |
|--------------|-----------------------------|--|-------------------|-------------------------------------|
| ovider Name: | Bet Tzedek | | | |
| County(ies) | Los Angeles City | | | |
| 05/09/2015 | Not Provided | Presentation at PVP training on working with seniors and responsibilities of the | Not Provided. | 75 1 |
| 06/09/2015 | Not Provided | [Pro Bono] Presentation by Gibson on Advance Health Care Directives | Not Provided | 42 0 |
| 06/11/2015 | Not Provided | Small Claims Workshop and Clinic conducted by Pro Bono | Not Provided | 11 1.2 |
| 06/18/2015 | Not Provided | Not Provided | Not Provided | 50 0 |
| 06/01/2015 | Not Provided | Training with summer clerks and modest means incubator attorneys re DLSE wage claims process, defendant research, and wage tables | Not Provided | 8 3.2 |
| 06/02/2015 | Not Provided | I presented to the BTNLC on the work of the Employment Rights Project at Bet Tzedek. I provided an overview and specific case stories with respect to our work with garment workers, trafficking victimes, and other exploited workers. I discussed the range of work we do from small-scale representation to impact litigation to policy advocacy. | Not Provided | 5 0 |
| 06/10/2015 | Not Provided | Intake Interview Training at Skadden Apts. | Not Provided | 13 0 |
| 06/11/2015 | Not Provided | Pathways to Justice, Holistic Consumer Justice: Addressing Student Loan and Tax Debt in a Debtors Rights Context | Not Provided | 25 0 |
| 05/12/2015 | Not Provided | [Pro Bono] Presentation by Gibson pro bono attorneys at Skirball on ID Theft | Not Provided | 40 0 |
| 06/02/2015 | Not Provided | [Pro Bono] Gibson Dunn presentation to seniors at Skirball | Not Provided | 11 0 |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 25

| 05/07/2015 Not Provided | Weekly Holocaust Survivors Justice Network mentoring and training call. | Not Provided | 0 1.5 |
|-------------------------|--|--------------|--------|
| 04/26/2015 Not Provided | [Pro Bono] Training to various attorneys from Steven Wise re: Advance Planning | Not Provided | 28 1.5 |
| 05/27/2015 Not Provided | Training re: employment rights intake procedures with summer clerks | Not Provided | 4 1.3 |
| 05/11/2015 Not Provided | Followed up on AG Summit including Survey Monkey responses, replying to emails from attendees, reviewing materials website, corresponded with website developer re: upgrading CCJC | Not Provided | 0 0 |
| 05/27/2015 Not Provided | Orientation and training of summer law clerks re Holocaust reparations (including preparation of orientation materials) | Not Provided | 4 20 |
| 04/01/2015 Not Provided | Workshop for Teamsters and port workers regarding what happens when workers ar reclassified as employees, as well as legal options when someone is misclassified | Not Provided | 12 7.5 |
| 04/29/2015 Not Provided | Dealing with an Income Tax Dispute? At the LA Law Library Week | Not Provided | 20 0 |
| 04/01/2015 Not Provided | Training for immigration attorneys through LACBA Immigration Section regarding tax law basics for immigration | Not Provided | 20 0 |
| 04/0s/2015 Not Provided | Holocaust Survivors Justice Network conference call - training for attorneys and social workers | Not Provided | 5 1 |
| 04/29/2015 Not Provided | SAGE, 4911 Van Nuys Blvd., Ste. 307, Sherman Oaks, CA 91403; Telephone: (818) 341-7243 | Not Provided | 50 4 |
| 05/07/2015 Not Provided | LAFLA, 1102 Crenshaw Blvd., LA | Not Provided | 25 5 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 21

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 47

Fiscal Year: 2014-2015

Quarter: 4 PSA: 26

Total Unduplicated Client Count for Quarter: 72

Total Cases Closed in Quarter: 84

Total Units of Service for Quarter (Unit=1 Hour): 365

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 25 65-74: 34 Caucasian: 52 75-84: African American: 11 85+: 2 Native American/Native Alaskan: Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 72 **CLIENT GENDER** Cambodian: Male: 26 Chinese: Female: 46 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 72 Korean: 0 Laotian: **OTHER CLIENT CHARACTERISTICS** Vietnamese: Frail/Disabled: 0 58 Guamanian: 0 Homebound: 5 Hawaiian: Lives Alone: 30 Samoan: Institutionalized: 1 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 5 Race Unknown/Some Other Race: 8 Limited English: 3 Client Declined to Provide Information: 5 Rural: 72 Total: 72 Greatest Economic Need (Minority): 9

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 26 |
|------------|------|----|
|------------|------|----|

Greatest Economic Need (Non-Minority): 44

Greatest Economic Need (Minority Status Unknown): 3

CLIENT ETHNICITY

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) | | | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | |
|--|---|----|--|--------------------------------------|-----------------------------|
| | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LI |
| CONSUMER/FINANCE | | | | | |
| A1. Bankruptcy/Debt Collection: | | 0 | 0 | 0 | |
| A2. Contracts/Warranties: | | 1 | 0 | 0 | |
| A3. Other Consumer/Finance: | | 4 | 6 | 1 | |
| EMPLOYMENT | | | | | |
| B1. Discrimination: | | 0 | 0 | 0 | |
| B2. Other Employment: | | 0 | 0 | 0 | |
| FAMILY | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | | 0 | 0 | 0 | |
| C2. Conservatorship: | | 0 | 0 | 0 | |
| C3. Other Family: | | 9 | 4 | 5 | |
| HEALTH/COMMUNITY BASED CARE | | | | | |
| D1. Medi-Cal/Medicaid: | | 8 | 5 | 0 | |
| D2. Medicare: | | 4 | 2 | 1 | |
| D3. Other Health/Community Based Care: | | 2 | 1 | 0 | |
| HOUSING | r | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | | 23 | 18 | 6 | |

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 26 | | | |
|--|---------|--------|-----------------------------|-----------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 3 | 3 | 0 | 0 |
| E3. Other Housing: | | 10 | 10 | 0 | 0 |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | | 2 | 2 | 2 | 0 |
| F2. Supplemental Security Income (SSI): | | 2 | 3 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | | 1 | 0 | 1 | 0 |
| INDIVIDUAL RIGHTS | | | | • | |
| G1. Immigration/Naturalization: | | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | | 8 | 4 | 4 | 0 |
| G3. Other Individual Rights: | | 0 | 0 | 0 | 0 |
| MISCELLANEOUS | | | • | | |
| H1. Estate Planning/Wills/Trusts: | | 1 | 0 | 0 | 0 |
| H2. Advance Health Care Directives (AHCE |)): | 3 | 1 | 0 | 0 |
| H3. Financial Powers of Attorney: | | 0 | 2 | 0 | 0 |
| H4. Other Miscellaneous: | | 0 | 0 | 0 | 0 |
| TOTAL CASES OPENED IN QUA | RTER: | 81 | TOTAL CASES CLOS | ED IN QUARTER BY (| ASE CLOSED CODE |
| | · | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 61 | 20 | 3 |
| TOTAL ESTIMATED CASE WOR | K HOURS | SPENT: | 302 | - | - |

| | OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA | | | | | |
|------|--|---------------------------|--------------------------------|------------------------------------|--|--|
| | INFORMATION ON SPECIAL OUTREACH ACTIVITIES | | | | | |
| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of Est. People Hours Reached | | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 26

| ovider Name: | Legal Services of Nor | thern California | | | |
|--------------|--|--|---|----|----|
| County(ies) | Mendocino & Lake | | | | |
| 6/19/2015 | Ukiah Senior Center | Presentation to Seniors and Staff | Seniors and Senior Servie Providers | 10 | |
| 5/12/2015 | Highlands Village | Presentation to Seniors and Staff | Seniors and Senior Service Providers | 55 | |
| 5/1/2015 | South Coast Seniors (Point Arena) | Presentation to Seniors and Staff | Seniors and Service Providers | 5 | 4. |
| 5/5/2015 | Highlands Senior Center | Presentation to Seniors and Staff | Senior and Senior Service Providers | 5 | 4. |
| 5/1/2015 | Ukiah | Veterans Resource Fair | Seniors, Veterans, and Service Providers | 10 | 2. |
| 4/29/2015 | Anderson Valley Senior Center | Presentation to Seniors and Staff | Seniors and Senior Service Providers | 30 | |
| 4/24/2015 | Lenore Street Senior Apartments | Presentation to Seniors and Staff | Seniors and Senior Service Providers | 10 | |
| 4/21/2015 | Jack Simpson Senior Housing | Presenatation to Seniors | Seniors and Service Providers | 8 | |
| 4/21/2015 | Walnut Village Senior Housing | Presentation to Seniors and Staff | Seniors and Sevice Providers | 15 | |
| 4/17/2015 | North Shore Senior Housing | Presentationt to Seniors & Meeting with Staff | Seniors and Service Providers | 5 | |
| 4/16/2015 | Round Valley Indian Senior Center | Presentation to Seniors & Meeting with Staff | Seniors and Service Providers | 15 | |
| 4/13/2015 | Sunshine Manor & Lakeview Senior Housing | Presentation to Seniors and Meeting with Staff | Seniors and Service Providers | 10 | |
| 4/7/2015 | Middletown Senior Center | Presentation to Seniors and Meeting with Staff | Seniors and Service Providers | 8 | |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 49

Fiscal Year: 2014-2015

Quarter: 4 PSA: 26

| | INFORMA | ATION ON COMMUNITY LEGAL EDUCATION | N PROGRAMS/ACTIVITIE | |
|----------------|----------------------------------|---|-------------------------------------|-------------------------------------|
| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Est. Participants Hours |
| Provider Name: | Legal Services of No | orthern California | | |
| County(ies) | Mendocino & Lake | | | |
| 6/30/2015 | Lakeport Senior Center | Presentation to Senior Community about Scams | Seniors | 20 3 |
| 6/24/2015 | Clearlake Oaks | Presentation to Senior Community about Identity Theft | Seniors | 10 3 |
| 6/23/2015 | Willow Point Mobile Home Park | Community Education: Rights under the Mobile Home Residency Law and Mobile Home Parks Act | MH Park residents including seniors | 20 1.7 |
| 5/19/2015 | Clearlake Oaks | Presenation to Senior Community about Public Benefits | Seniors | 10 6 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

Fiscal Year: 2014-2015

Quarter: 4 PSA: 27

Total Unduplicated Client Count for Quarter: 168

Total Cases Closed in Quarter: 239

Total Units of Service for Quarter (Unit=1 Hour): 630

| CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER | | | | | |
|--|-----|---|-----|--|--|
| CLIENT AGE | | CLIENT RACE | | | |
| 60-64: | 41 | Two or More Races: | 0 | | |
| 65-74: | 35 | Caucasian: | 166 | | |
| 75-84: | 28 | African American: | 0 | | |
| 85+: | 15 | Native American/Native Alaskan: | 0 | | |
| Client Declined to Provide Information: | 49 | Asian/Pacific Islander | | | |
| Total: | 168 | Asian Indian: | 0 | | |
| CLIENT GENDER | | Cambodian: | 0 | | |
| Male: | 49 | Chinese: | 0 | | |
| Female: | 119 | Filipino: | 0 | | |
| Client Declined to Provide Information: | 0 | Japanese: | 0 | | |
| Total: | 168 | Korean: | 0 | | |
| OTHER CLIENT CHARACTERISTICS | | Laotian: | 0 | | |
| Frail/Disabled: | 34 | Vietnamese: | 0 | | |
| Homebound: | 11 | Guamanian: | 0 | | |
| Lives Alone: | 58 | Hawaiian: | 0 | | |
| Institutionalized: | 0 | Samoan: | 0 | | |
| Suspected Victim of Elder Abuse/Exploitation: | 11 | Other Asian/Pacific Islander: | 2 | | |
| Limited English: | 4 | Race Unknown/Some Other Race: | 0 | | |
| Rural: | 74 | Client Declined to Provide Information: | 0 | | |
| Greatest Economic Need (Minority): | 0 | Total: | 168 | | |

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 27 |
|------------|------|----|
|------------|------|----|

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 88

CLIENT ETHNICITY

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) | | | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | | |
|--|--|----|--|--------------------------------------|------------------------------|--|
| | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) | |
| CONSUMER/FINANCE | | | | | | |
| A1. Bankruptcy/Debt Collection: | | 4 | 4 | 0 | 0 | |
| A2. Contracts/Warranties: | | 5 | 5 | 0 | 0 | |
| A3. Other Consumer/Finance: | | 13 | 13 | 0 | 0 | |
| EMPLOYMENT | | | | | | |
| B1. Discrimination: | | 0 | 0 | 0 | 0 | |
| B2. Other Employment: | | 1 | 1 | 0 | 0 | |
| FAMILY | | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | | 4 | 4 | 0 | 0 | |
| C2. Conservatorship: | | 12 | 4 | 8 | 0 | |
| C3. Other Family: | | 0 | 2 | 0 | 0 | |
| HEALTH/COMMUNITY BASED CARE | | | | | | |
| D1. Medi-Cal/Medicaid: | | 4 | 4 | 0 | 0 | |
| D2. Medicare: | | 3 | 3 | 0 | 0 | |
| D3. Other Health/Community Based Care: | | 1 | 1 | 0 | 0 | |
| HOUSING | | | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | | 18 | 16 | 0 | 0 | |

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 27 | | | |
|--|--------|----------|-----------------------------|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 10 | 9 | 0 | 0 |
| E3. Other Housing: | | 1 | 1 | 0 | 0 |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | | 4 | 3 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | | 0 | 0 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | | 3 | 2 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | | |
| G1. Immigration/Naturalization: | Г | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | | 10 | 10 | 0 | 0 |
| G3. Other Individual Rights: | | 13 | 13 | 0 | 0 |
| MISCELLANEOUS | | | | | |
| H1. Estate Planning/Wills/Trusts: | | 64 | 55 | 5 | 0 |
| H2. Advance Health Care Directives (AHCD |)): [| 34 | 24 | 6 | 0 |
| H3. Financial Powers of Attorney: | | 39 | 30 | 6 | 0 |
| H4. Other Miscellaneous: | | 10 | 10 | 0 | 0 |
| TOTAL CASES OPENED IN QUAI | RTER: | 253 | TOTAL CASES CLOS | ED IN QUARTER BY (| CASE CLOSED CODE |
| | | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 214 | 25 | 0 |
| TOTAL ESTIMATED CASE WOR | K HOUR | S SPENT: | 579 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Type of Outreach Activity Groups Targeted By Date Location Est # of Est. Outreach People Hours (If Applicable) Reached

Fiscal Year: 2014-2015

Quarter: 4 PSA: 27

| ovider Name: | Council on Aging | | | |
|--------------|-----------------------------|----------------------------|---------|---|
| County(ies) | Sonoma | | | |
| 6/18/2015 | Sebastopol Senior Center | Legal Clinic (attorney-mk) | Seniors | 8 |
| 5/21/2015 | Sebastopol Senior Center | Legal Clinic (attorney-mk) | Seniors | 8 |
| 4/16/2015 | Sebastopol Senior Center | Legal Clinic (attorney-mk) | Seniors | 4 |
| 6/8/2015 | Petaluma Senior Center | Legal Clinic (attorney-br) | Seniors | 3 |
| 5/11/2015 | Petaluma Senior Center | Legal Clinic (attorney-br) | Seniors | 3 |
| 4/13/2015 | Petaluma Senior Center | Legal Clinic (attorney-br) | Seniors | 3 |
| 6/23/2015 | Sebastopol Senior Center | Legal Clinic (attorney-br) | Seniors | 3 |
| 5/19/2015 | Sebastopol Senior Center | Legal Clinic (attorney-br) | Seniors | 3 |
| 4/21/2015 | Sebastopol Senior Center | Legal clinic (attorney-br) | Seniors | 3 |
| 6/8/2015 | Petaluma Senior Center | Legal Clinic (attorney-mk) | Seniors | 9 |
| 5/11/2015 | Petaluma Senior Center | Legal Clinic (attorney-br) | Seniors | 3 |
| 4/13/2015 | Petaluma Senior Center | Legal Clinic (attorney-mk) | Seniors | 9 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 48

Fiscal Year: 2014-2015

Quarter: 4 PSA: 27

| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Est. Participants Hours |
|----------------|---------------------------------|--|-------------------|----------------------------------|
| Provider Name: | Council on Aging | | | |
| County(ies) | Sonoma | | | |
| 5/20/2015 | Council on Aging, Santa Rosa | Conservatorships & Undue Influence with Brian Rondon, Esq. | Seniors | 12 0 |
| 4/23/2015 | Council on Aging, Santa Rosa | Medi-Cal & Long-Term Care Planning with Leo Alberigi, Esq. | Seniors | 10 3 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

Fiscal Year: 2014-2015

Quarter: 4 PSA: 28

Total Unduplicated Client Count for Quarter: 159

Total Cases Closed in Quarter: 152

Total Units of Service for Quarter (Unit=1 Hour): 922

| CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER | | | | |
|--|-----|---|-----|--|
| CLIENT AGE | | CLIENT RACE | | |
| 60-64: | 41 | Two or More Races: | 0 | |
| 65-74: | 73 | Caucasian: | 77 | |
| 75-84: | 30 | African American: | 56 | |
| 85+: | 15 | Native American/Native Alaskan: | 4 | |
| Client Declined to Provide Information: | 0 | Asian/Pacific Islander | | |
| Total: | 159 | Asian Indian: | 1 | |
| CLIENT GENDER | | Cambodian: | 0 | |
| Male: | 57 | Chinese: | 1 | |
| Female: | 102 | Filipino: | 7 | |
| Client Declined to Provide Information: | 0 | Japanese: | 0 | |
| Total: | 159 | Korean: | 0 | |
| OTHER CLIENT CHARACTERISTICS | | Laotian: | 0 | |
| Frail/Disabled: | 111 | Vietnamese: | 1 | |
| Homebound: | 8 | Guamanian: | 0 | |
| Lives Alone: | 54 | Hawaiian: | 1 | |
| Institutionalized: | 16 | Samoan: | 0 | |
| Suspected Victim of Elder Abuse/Exploitation: | 3 | Other Asian/Pacific Islander: | 6 | |
| Limited English: | 9 | Race Unknown/Some Other Race: | 3 | |
| Rural: | 3 | Client Declined to Provide Information: | 2 | |
| Greatest Economic Need (Minority): | 56 | Total: | 159 | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 28

Greatest Economic Need (Non-Minority): 26

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code | e) | | | ES CLOSED IN QUAR d by Case Closing Code & I | |
|---|----|----|----------------------------|---|------------------------------|
| | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) |
| CONSUMER/FINANCE | | | | | |
| A1. Bankruptcy/Debt Collection: | | 15 | 11 | 2 | 1 |
| A2. Contracts/Warranties: | | 0 | 0 | 0 | 0 |
| A3. Other Consumer/Finance: | | 5 | 4 | 1 | 0 |
| EMPLOYMENT | | | | | |
| B1. Discrimination: | | 0 | 0 | 0 | 0 |
| B2. Other Employment: | | 2 | 2 | 0 | 0 |
| FAMILY | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | | 2 | 2 | 0 | 0 |
| C2. Conservatorship: | | 1 | 1 | 0 | 0 |
| C3. Other Family: | | 2 | 1 | 1 | 0 |
| HEALTH/COMMUNITY BASED CARE | | | | | |
| D1. Medi-Cal/Medicaid: | | 10 | 5 | 4 | 1 |
| D2. Medicare: | | 4 | 2 | 0 | 0 |
| D3. Other Health/Community Based Care: | | 6 | 3 | 5 | 2 |
| HOUSING | | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | | 67 | 50 | 11 | 6 |

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 28 | | | |
|--|----------|--------|-----------------------------|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 8 | 3 | 2 | 1 |
| E3. Other Housing: | | 5 | 5 | 0 | 0 |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | | 2 | 2 | 1 | 0 |
| F2. Supplemental Security Income (SSI): | | 6 | 1 | 1 | 2 |
| F3. Pensions/Retiree Benefits: | | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | | 3 | 1 | 1 | 1 |
| INDIVIDUAL RIGHTS | | | | | |
| G1. Immigration/Naturalization: | | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | | 1 | 0 | 0 | 0 |
| G3. Other Individual Rights: | | 2 | 3 | 0 | 0 |
| MISCELLANEOUS | | | | | |
| H1. Estate Planning/Wills/Trusts: | | 11 | 4 | 2 | 0 |
| H2. Advance Health Care Directives (AHCI | 0): | 6 | 3 | 3 | 0 |
| H3. Financial Powers of Attorney: | | 0 | 0 | 0 | 0 |
| H4. Other Miscellaneous: | | 1 | 1 | 0 | 0 |
| TOTAL CASES OPENED IN QUA | RTER: | 159 | TOTAL CASES CLOS | ED IN QUARTER BY (| CASE CLOSED CODE |
| | , | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 104 | 34 | 14 |
| TOTAL ESTIMATED CASE WOR | RK HOURS | SPENT: | 828 | | |

| | OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA | | | | | |
|------|--|---------------------------|--------------------------------|--|--|--|
| | INFORMATION ON SPECIAL OUTREACH ACTIVITIES | | | | | |
| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of Est. People Hours Reached | | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 28

| Provider Name: | Legal Aid of Napa Val | lley | | | |
|----------------|------------------------------|---|--------------------|----|-----|
| County(ies) | Napa | | | | |
| 5/21/2015 | Channel 28 | Elder Abuse Awareness via a TV show called "Seniors Rule" | All populations | 0 | 1.5 |
| 5/27/2015 | End of Life/Capacity | Low Income Seniors | Low Income Seniors | 24 | 3 |
| 5/20/2015 | Woodbridge Senior Housing | End of Life/Capacity | Low Income Seniors | 12 | 3 |
| Provider Name: | Legal Services of Nor | thern California | | | |
| County(ies) | Solano | | | | |
| 5/5/2015 | Vallejo | Outreach to Vallejo Agencies: Library on Oakwood & La Clinica | Seniors | 50 | 2 |
| 4/1/2015 | Vallejo | Prep & Outreach Clinic at Florence Douglas Senior Center-2 attorneys | Seniors | 5 | 3 |
| 4/14/2015 | Suisun | Prep, travel & outreach - Clinic at Suisun Public Library | Seniors | 2 | 2 |
| 4/21/2015 | Vacaville | Prep, travel & outreach - Clinic at Vacaville Public Library | Seniors | 2 | 4 |
| 4/28/2015 | Rio Vista | Prep, travel & outreach - Clinic at Rio Vista Senior Center | Seniors | 5 | 3 |
| 6/16/2015 | Vacaville | Prep, travel & outreach - Clinic at Vacaville Public Library | Seniors | 2 | 4 |
| 5/6/2015 | Vallejo | Prep & outreach - Florence Douglas Senior Center-2 attorneys | Seniors | 5 | 3 |
| 5/12/2015 | Suisun | Prep, travel & outreach - Clinic at Suisun Public Library | Seniors | 3 | 2 |
| 5/19/2015 | Vacaville | Prep, travel & outreach - Clinic at Vacaville Public Library | Seniors | 2 | 4 |
| 5/26/2015 | Rio Vista | Prep, travel & outreach - Clinic at Rio Vista Public Library | Seniors | 2 | 4 |
| 6/3/2015 | Vallejo | Prep & outreach - Clinic at Florence Douglas Senior Center-2 attorneys | Seniors | 4 | 3 |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 28

| 6/9/2015 | Suisun | Prep, travel & outreach - Clinic at Suisun Library | Seniors | 3 | 2 |
|-----------|-----------|---|---------|---|---|
| 4/28/2015 | Rio Vista | Prep, travel & outreach - Clinic at Rio Vista Public Library | Seniors | 2 | 3 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 16

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 47

| | INFORMAT | TON ON COMMUNITY LEGAL EDUCATION | PROGRAMS/ACTIVITIE | |
|---------------|-----------------------------|---|--------------------|-------------------------------------|
| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Est. Participants Hours |
| rovider Name: | Legal Services of Nor | thern California | | |
| County(ies) | Solano | | | |
| 4/1/2015 | Solano County | Weekly Informational Clinic on Answering Unlawful Detainer Evictions | Senior Residents | 13 13 |
| 6/5/2015 | Solano County | Prep, meeting & travel for Solano County Senior Issues | Senior Coalition | 20 |
| 5/21/15 | Area Agency on Aging | Prep and training to AAoA on Financial Scams | Senior Providers | 15 |
| 5/14/15 | Vallejo | Senior Round Table | Senior Providers | 20 |
| 5/1/2015 | Fairfield | Prep, meeting & travel for Solano County Senior Issues | Senior Coalition | 20 |
| 4/13/2015 | Solano County | Prep, meeting & travel for Solano County Senior Issues | Senior Coalition | 20 |
| 4/10/2015 | Solano County | Senior Legal Task Force Meeting Training | Senior Advocates | 30 |
| 4/9/2015 | Solano County | Weekly Informational Clinic on Answering Unlawful Detainer Evictions | Senior Residents | 40 |
| 4/3/2015 | Solano County | Prep, meeting & travel for Solano County Senior Issues | Seniors Coalition | 20 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 47

Fiscal Year: 2014-2015

PSA: 29 Quarter: 4

> Total Unduplicated Client Count for Quarter: 421 997

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 1656

| CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER | | | | | |
|--|-----|---|-----|--|--|
| CLIENT AGE | | CLIENT RACE | | | |
| 60-64: | 76 | Two or More Races: | 1 | | |
| 65-74: | 192 | Caucasian: | 412 | | |
| 75-84: | 99 | African American: | 2 | | |
| 85+: | 40 | Native American/Native Alaskan: | 0 | | |
| Client Declined to Provide Information: | 14 | Asian/Pacific Islander | | | |
| Total: | 421 | Asian Indian: | 0 | | |
| CLIENT GENDER | | Cambodian: | 0 | | |
| Male: | 161 | Chinese: | 0 | | |
| Female: | 260 | Filipino: | 0 | | |
| Client Declined to Provide Information: | 0 | Japanese: | 1 | | |
| Total: | 421 | Korean: | 0 | | |
| OTHER CLIENT CHARACTERISTICS | | Laotian: | 0 | | |
| Frail/Disabled: | 27 | Vietnamese: | 0 | | |
| Homebound: | 4 | Guamanian: | 0 | | |
| Lives Alone: | 133 | Hawaiian: | 0 | | |
| Institutionalized: | 0 | Samoan: | 0 | | |
| Suspected Victim of Elder Abuse/Exploitation: | 3 | Other Asian/Pacific Islander: | 0 | | |
| Limited English: | 0 | Race Unknown/Some Other Race: | 4 | | |
| Rural: | 421 | Client Declined to Provide Information: | 1 | | |
| Greatest Economic Need (Minority): | 6 | Total: | 421 | | |

Fiscal Year: 2014-2015

| PSA: | 29 |
|------|------|
| | PSA: |

Greatest Economic Need (Non-Minority): 160

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) | | | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | | |
|--|--|-----|--|--------------------------------------|------------------------------|--|
| | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) | |
| CONSUMER/FINANCE | | | | | " | |
| A1. Bankruptcy/Debt Collection: | | 4 | 3 | 1 | 0 | |
| A2. Contracts/Warranties: | | 4 | 2 | 1 | 0 | |
| A3. Other Consumer/Finance: | | 171 | 145 | 0 | 0 | |
| EMPLOYMENT | | | | | | |
| B1. Discrimination: | | 0 | 0 | 0 | 0 | |
| B2. Other Employment: | | 1 | 1 | 0 | 0 | |
| FAMILY | | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | | 5 | 2 | 2 | 0 | |
| C2. Conservatorship: | | 0 | 0 | 0 | 0 | |
| C3. Other Family: | | 3 | 3 | 0 | 0 | |
| HEALTH/COMMUNITY BASED CARE | | | | | | |
| D1. Medi-Cal/Medicaid: | | 8 | 8 | 0 | 0 | |
| D2. Medicare: | | 1 | 0 | 1 | 0 | |
| D3. Other Health/Community Based Care: | | 1 | 0 | 0 | 0 | |
| HOUSING | | | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | | 13 | 10 | 1 | 0 | |

| Fiscal | Ye | ar: 2 | 2014 | I-2015 |
|--------|----|-------|------|--------|
|--------|----|-------|------|--------|

| Quarter: 4 | PSA: | 29 | | | |
|--|---------|------------|-----------------------------|-----------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 36 | 16 | 16 | 0 |
| E3. Other Housing: | | 28 | 26 | 0 | 0 |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | | 1 | 0 | 1 | 0 |
| F2. Supplemental Security Income (SSI): | | 0 | 0 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | | 22 | 15 | 2 | 1 |
| INDIVIDUAL RIGHTS | | | | | |
| G1. Immigration/Naturalization: | | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | | 16 | 9 | 1 | 2 |
| G3. Other Individual Rights: | | 3 | 3 | 1 | 0 |
| MISCELLANEOUS | | | | | |
| H1. Estate Planning/Wills/Trusts: | | 285 | 124 | 171 | 0 |
| H2. Advance Health Care Directives (AHCD |): 🗀 | 197 | 59 | 156 | 0 |
| H3. Financial Powers of Attorney: | | 194 | 59 | 152 | 0 |
| H4. Other Miscellaneous: | | 3 | 3 | 0 | 0 |
| TOTAL CASES OPENED IN QUAF | TER: | 996 | TOTAL CASES CLOS | ED IN QUARTER BY (| CASE CLOSED CODE |
| | , | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 488 | 506 | 3 |
| TOTAL ESTIMATED CASE WOR | K HOURS | SPENT: | 1635 | | |
| OUT | REACH/C | OMMUNITY E | DUCATION ACTIVITIES I |)ΑΤΑ | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Fiscal Year: 2014-2015

Quarter: 4 PSA: 29

| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Est. Participants Hours |
|-----------------------|--------------------------------------|---|-------------------|-------------------------------------|
| Provider Name: | Senior Legal Servic | es | | |
| County(ies) | El Dorado | | | |
| 6/23/2015 | El Dorado Hills Senior Center | Powers of Attorney | Seniors | 12 3 |
| 5/14/2015 | Pollock Pines | Estate Planning | Seniors | 80 3 |
| 4/23/2015 | Placerville Senior Center | Long Term Care Planning | Seniors | 50 3 |
| 4/22/2015 | Cottonwood Sr. Apts., Placerville | Senior Legal Services | Seniors | 22 3 |
| 4/16/2015 | Placerville Senior Center | Health Care Directives and Financial POAs | Seniors | 35 3 |
| 4/13/2015 | South Lake Tahoe | Health Care Directives and Financial POAs | Seniors | 10 3 |
| 4/9/2015 | Placerville Senior Center | Estate Planning | Seniors | 50 3 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 21

Fiscal Year: 2014-2015

Quarter: 4 PSA: 30

Total Unduplicated Client Count for Quarter: 236

Total Cases Closed in Quarter: 148

Total Units of Service for Quarter (Unit=1 Hour): 847

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 43 65-74: 101 Caucasian: 216 75-84: African American: 62 11 85+: Native American/Native Alaskan: 30 Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 236 **CLIENT GENDER** Cambodian: Male: 63 Chinese: Female: 173 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 236 Korean: Laotian: **OTHER CLIENT CHARACTERISTICS** Vietnamese: Frail/Disabled: 0 27 Guamanian: 0 Homebound: 0 Hawaiian: 0 Lives Alone: 75 Samoan: Institutionalized: 0 0 Other Asian/Pacific Islander: 6 Suspected Victim of Elder Abuse/Exploitation: 55 Race Unknown/Some Other Race: Limited English: 0 7 Client Declined to Provide Information: 0 Rural: 1 Total: 236 Greatest Economic Need (Minority): 10

Fiscal Year: 2014-2015

Quarter: 4 PSA: 30

Greatest Economic Need (Non-Minority): 51

Greatest Economic Need (Minority Status Unknown): 10

CLIENT ETHNICITY

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) | | | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | | | |
|--|--|----|--|--------------------------------------|------------------------------|--|--|
| | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) | | |
| CONSUMER/FINANCE | | | | | | | |
| A1. Bankruptcy/Debt Collection: | | 8 | 0 | 3 | 0 | | |
| A2. Contracts/Warranties: | | 10 | 3 | 1 | 1 | | |
| A3. Other Consumer/Finance: | | 17 | 5 | 1 | 0 | | |
| EMPLOYMENT | | | | | | | |
| B1. Discrimination: | | 0 | 1 | 0 | 0 | | |
| B2. Other Employment: | | 0 | 0 | 0 | 0 | | |
| FAMILY | | | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | | 1 | 0 | 1 | 0 | | |
| C2. Conservatorship: | | 5 | 5 | 0 | 0 | | |
| C3. Other Family: | | 2 | 2 | 1 | 0 | | |
| HEALTH/COMMUNITY BASED CARE | | | | | | | |
| D1. Medi-Cal/Medicaid: | | 3 | 1 | 0 | 0 | | |
| D2. Medicare: | | 0 | 0 | 0 | 0 | | |
| D3. Other Health/Community Based Care: | | 1 | 2 | 0 | 0 | | |
| HOUSING | | | | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | | 15 | 8 | 1 | 0 | | |

Fiscal Year: 2014-2015

Date

Location

(If Applicable)

| Quarter: 4 | PSA: | 30 | | | |
|--|---------|--------|-----------------------------|-----------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 9 | 9 | 9 | 0 |
| E3. Other Housing: | | 4 | 1 | 0 | 0 |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | | 8 | 3 | 7 | 0 |
| F2. Supplemental Security Income (SSI): | | 4 | 0 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | | 3 | 1 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | | |
| G1. Immigration/Naturalization: | | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | | 49 | 5 | 4 | 0 |
| G3. Other Individual Rights: | | 0 | 0 | 0 | 0 |
| MISCELLANEOUS | | | | | |
| H1. Estate Planning/Wills/Trusts: | | 49 | 20 | 11 | 3 |
| H2. Advance Health Care Directives (AHCD |)): | 6 | 1 | 2 | 0 |
| H3. Financial Powers of Attorney: | | 19 | 9 | 11 | 0 |
| H4. Other Miscellaneous: | | 23 | 13 | 3 | 0 |
| TOTAL CASES OPENED IN QUAI | RTER: | 236 | TOTAL CASES CLOS | SED IN QUARTER BY O | CASE CLOSED CODE |
| | , | 230 | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 89 | 55 | 4 |
| TOTAL ESTIMATED CASE WOR | K HOURS | SPENT: | 726 | | |

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Type of Outreach Activity

Groups Targeted By
Outreach
People Hours
Reached

Fiscal Year: 2014-2015

PSA: 30 Quarter: 4

| | Dor v' Dor Senior Adv | , | | | |
|-------------|-------------------------------|--------------------------------|------------------|-----|---|
| County(ies) | Stanislaus | | | | |
| 6/26/2015 | Newman | SAFE Seminar | Seniors | 60 | Г |
| 6/24/2015 | Ceres | Empowering Health Fair | Seniors | 50 | Г |
| 6/11/2015 | Modesto | WEAAD | Seniors | 100 | Г |
| 5/28/2015 | Modesto | SEAPA Meeting | Seapa Core | 10 | |
| 5/28/2015 | Ceres | Retired Teachers Meeting | Retired Teachers | 20 | Г |
| 5/28/2015 | Alpha Bothun Turl. | Informational Meetings | Sr. Residents | 4 | Г |
| 5/19/2015 | Modesto | Senior Awards | Community | 150 | Г |
| 5/14/2015 | Modesto | Latino Round Table | Community | 60 | Γ |
| 5/12/2015 | Turlock War Mem. | SEAPA Safe Seminar | Seniors | 30 | Г |
| 5/14/2015 | Hughson | Senior Resource Fair | Seniors | 50 | Г |
| 5/7/2015 | Senior Law Project | Estate Planning Comm. Outreach | Seniors | 20 | Г |
| 5/3/2015 | State Theater | Senior Spotlight | Seniors | 150 | Г |
| 5/1/2015 | La Loma Park | Healthy Aging Summit | Seniors | 50 | Г |
| 4/15/2015 | Walgreens in Patterson, CA | CareMoore Fair | Seniors | 20 | |
| 4/14/2015 | Walgreens on Hatch Rd. | CareMoore Fair | Seniors | 30 | |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 100

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Targeted Audience Location Date Topic Est # of Participants Hours

Est.

(If Applicable)

Dor v' Dor Senior Advocacy Network **Provider Name:**

County(ies) Stanislaus

Fiscal Year: 2014-2015

Quarter: 4 PSA: 30

| 5/19/2015 | San Francisco | Legal services for seniors annual conference on Elder Abuse | Senior Service Providers | 300 | 10 |
|-----------|---------------|---|---------------------------|-----|----|
| 6/25/2015 | Stockton | Quarterly Social Security Disability Meeting | Social Security attorneys | 50 | 3 |
| 4/9/2015 | Sacramento | Collaboration between APS and Legal Service Orgs. | APS & Legal Service Orgs. | 60 | 8 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 21

Fiscal Year: 2014-2015

Quarter: 4 PSA: 31

Total Unduplicated Client Count for Quarter: 108

Total Cases Closed in Quarter: 90

Total Units of Service for Quarter (Unit=1 Hour): 525

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 34 65-74: 31 Caucasian: 70 75-84: African American: 32 85+: Native American/Native Alaskan: 11 Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 108 3 **CLIENT GENDER** Cambodian: Male: 53 Chinese: Female: 55 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 108 Korean: 0 Laotian: **OTHER CLIENT CHARACTERISTICS** Vietnamese: Frail/Disabled: 0 38 Guamanian: 0 Homebound: 4 Hawaiian: 0 Lives Alone: 24 Samoan: Institutionalized: 0 0 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 3 Race Unknown/Some Other Race: 24 Limited English: 23 Client Declined to Provide Information: 1 Rural: 7 Total: 108 Greatest Economic Need (Minority): 20

Fiscal Year: 2014-2015

| PSA: | 31 |
|------|------|
| | PSA: |

Greatest Economic Need (Non-Minority): 51

Greatest Economic Need (Minority Status Unknown): 11

CLIENT ETHNICITY

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod | CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) | | | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | | |
|--|--|----|----------------------------|--|------------------------------|--|--|
| | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) | | |
| CONSUMER/FINANCE | | | | | | | |
| A1. Bankruptcy/Debt Collection: | | 6 | 1 | 1 | 1 | | |
| A2. Contracts/Warranties: | | 1 | 0 | 1 | 0 | | |
| A3. Other Consumer/Finance: | | 1 | 0 | 0 | 0 | | |
| EMPLOYMENT | | | | | | | |
| B1. Discrimination: | | 0 | 0 | 0 | 0 | | |
| B2. Other Employment: | | 0 | 0 | 0 | 0 | | |
| FAMILY | | | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | | 0 | 0 | 0 | 0 | | |
| C2. Conservatorship: | | 0 | 0 | 0 | 0 | | |
| C3. Other Family: | | 0 | 0 | 0 | 0 | | |
| HEALTH/COMMUNITY BASED CARE | | | | | | | |
| D1. Medi-Cal/Medicaid: | | 8 | 1 | 2 | 2 | | |
| D2. Medicare: | | 0 | 0 | 0 | 0 | | |
| D3. Other Health/Community Based Care: | | 6 | 3 | 1 | 0 | | |
| HOUSING | | | | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | | 31 | 30 | 0 | 1 | | |

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 31 | | | |
|--|--------|-----|-----------------------------|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 7 | 0 | 3 | 0 |
| E3. Other Housing: | | 4 | 3 | 0 | 0 |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | | 0 | 0 | 0 | 0 |
| F2. Supplemental Security Income (SSI) | : 🗀 | 6 | 4 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | | 1 | 0 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | | |
| G1. Immigration/Naturalization: | | 1 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | | 2 | 1 | 0 | 0 |
| G3. Other Individual Rights: | | 2 | 2 | 0 | 0 |
| MISCELLANEOUS | | | | | |
| H1. Estate Planning/Wills/Trusts: | | 22 | 3 | 13 | 0 |
| H2. Advance Health Care Directives (AH | CD): | 10 | 0 | 9 | 0 |
| H3. Financial Powers of Attorney: | | 10 | 0 | 8 | 0 |
| H4. Other Miscellaneous: | | 2 | 0 | 0 | 0 |
| TOTAL CASES OPENED IN QU | ARTER: | 120 | TOTAL CASES CLOS | ED IN QUARTER BY (| ASE CLOSED CODE |
| | , | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 48 | 38 | 4 |

| | OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA | | | | | | | | |
|------|--|---------------------------|--------------------------------|--|--|--|--|--|--|
| | INFORMATION ON SPECIAL OUTREACH ACTIVITIES | | | | | | | | |
| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of Est. People Hours Reached | | | | | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 31

| Provider Name: | Central Califor | nia Legal Services | | |
|----------------|-----------------|--|--|--------|
| County(ies) | Merced | | | |
| 5/21/2015 | Merced | Legal Clinic-Advance Health Care Directives (each participant received attorney assistance with completing their Advance Health Care Directive form) | Merced Seniors who are frail/disabled, homebound, live alone | 14 4.2 |
| TOTAL ESTI | | OF SPECIAL OUTREACH ACTIVITIES IN THE QUA | | |
| TOTAL | L#OFCOMMUN | IITY LEGAL EDUCATION PROGRAMS IN THE QUA | ARTER: 0 | |
| TOTAL ESTIM | ATED # OF COM | IMUNITY LEGAL EDUCATION HOURS IN THE QUA | ARTER: 0 | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 32

Total Unduplicated Client Count for Quarter: 561

Total Cases Closed in Quarter:

609

Total Units of Service for Quarter (Unit=1 Hour): 1812

| CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER | | | | | | |
|--|-----|---|-----|--|--|--|
| CLIENT AGE | | CLIENT RACE | | | | |
| 60-64: | 140 | Two or More Races: | 0 | | | |
| 65-74: | 229 | Caucasian: | 510 | | | |
| 75-84: | 123 | African American: | 21 | | | |
| 85+: | 47 | Native American/Native Alaskan: | 4 | | | |
| Client Declined to Provide Information: | 22 | Asian/Pacific Islander | | | | |
| Total: | 561 | Asian Indian: | 5 | | | |
| CLIENT GENDER | | Cambodian: | 0 | | | |
| Male: | 173 | Chinese: | 3 | | | |
| Female: | 388 | Filipino: | 4 | | | |
| Client Declined to Provide Information: | 0 | Japanese: | 7 | | | |
| Total: | 561 | Korean: | 0 | | | |
| OTHER CLIENT CHARACTERISTICS | | Laotian: | 0 | | | |
| Frail/Disabled: | 83 | Vietnamese: | 1 | | | |
| Homebound: | 0 | Guamanian: | 0 | | | |
| Lives Alone: | 0 | Hawaiian: | 1 | | | |
| Institutionalized: | 0 | Samoan: | 2 | | | |
| Suspected Victim of Elder Abuse/Exploitation: | 12 | Other Asian/Pacific Islander: | 0 | | | |
| Limited English: | 286 | Race Unknown/Some Other Race: | 0 | | | |
| Rural: | 0 | Client Declined to Provide Information: | 3 | | | |
| Greatest Economic Need (Minority): | 200 | Total: | 561 | | | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 32

Greatest Economic Need (Non-Minority): 200

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) | | | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | | | |
|--|--|----------|--|----------------------------|--------------------------------------|------------------------------|--|
| | | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) | |
| CONSUMER/FINANCE | | <u>.</u> | | | | | |
| A1. Bankruptcy/Debt Collection: | | 8 | | 3 | 3 | 1 | |
| A2. Contracts/Warranties: | | 32 | | 38 | 32 | 10 | |
| A3. Other Consumer/Finance: | | 281 | | 59 | 72 | 2 | |
| EMPLOYMENT | | | | | | | |
| B1. Discrimination: | | 1 | | 1 | 1 | 0 | |
| B2. Other Employment: | | 4 | | 1 | 2 | 1 | |
| FAMILY | | | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | | 18 | | 6 | 5 | 4 | |
| C2. Conservatorship: | | 1 | | 1 | 0 | 0 | |
| C3. Other Family: | | 0 | | 16 | 26 | 9 | |
| HEALTH/COMMUNITY BASED CARE | | | | | | | |
| D1. Medi-Cal/Medicaid: | | 12 | | 3 | 6 | 2 | |
| D2. Medicare: | | 13 | | 0 | 0 | 0 | |
| D3. Other Health/Community Based Care: | | 0 | | 0 | 0 | 0 | |
| HOUSING | | | | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | | 25 | | 5 | 6 | 3 | |

Fiscal Year: 2014-2015

| Quarter: 4 PS | A : | 32 | | | |
|--|------------|-----|-----------------------------|-----------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 16 | 12 | 6 | 4 |
| E3. Other Housing: | | 40 | 29 | 32 | 12 |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | | 17 | 3 | 5 | 3 |
| F2. Supplemental Security Income (SSI): | | 10 | 1 | 0 | 1 |
| F3. Pensions/Retiree Benefits: | | 1 | 1 | 0 | 0 |
| F4. Other Income Maintenance: | | 7 | 0 | 7 | 0 |
| INDIVIDUAL RIGHTS | | | | | |
| G1. Immigration/Naturalization: | | 2 | 0 | 1 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | | 14 | 4 | 3 | 2 |
| G3. Other Individual Rights: | | 7 | 1 | 6 | 0 |
| MISCELLANEOUS | | | | | |
| H1. Estate Planning/Wills/Trusts: | | 99 | 24 | 42 | 4 |
| H2. Advance Health Care Directives (AHCD): | | 42 | 10 | 28 | 2 |
| H3. Financial Powers of Attorney: | | 0 | 0 | 3 | 0 |
| H4. Other Miscellaneous: | | 3 | 15 | 24 | 6 |
| TOTAL CASES OPENED IN QUARTE | R: | 653 | TOTAL CASES CLOS | ED IN QUARTER BY (| CASE CLOSED CODE |
| | r | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 233 | 310 | 66 |

TOTAL ESTIMATED CASE WORK HOURS SPENT:

1787

Date Location (If Applicable) DUTREACH/COMMUNITY EDUCATION ACTIVITIES Type of Outreach Activity Outreach Type of Outreach Activity Outreach Est # of Est. People Hours Reached

Fiscal Year: 2014-2015

Quarter: 4 PSA: 32

| Provider Name: | Legal Services for Se | egal Services for Seniors | | | | | | | |
|----------------|--|--------------------------------|--------------------|-----|-----|--|--|--|--|
| County(ies) | Monterey | | | | | | | | |
| 5/19/2015 | Canterbury Woods | Residents outreach | Seniors | 10 | 3 | | | | |
| 6/6/2015 | Stilwell Hall Fort Ord | Veterans' Appreciation Day | Retired military | 200 | 3.5 | | | | |
| 5/29/2015 | Senior Farmer's Market Coupon distribution | Senior organic produce coupons | Low income seniors | 200 | 1.5 | | | | |
| 6/2/2015 | Gateway Apts., Salinas | Community housing group | Seniors | 20 | 3.5 | | | | |
| 5/13/2015 | Madonna del Sasso Church, Salinas | Lunch presentation to seniors | Community groupp | 25 | 3.5 | | | | |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

| INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE | | | | | | | | | |
|---|---|---|---|-------------------------------------|--|--|--|--|--|
| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Est. Participants Hours | | | | | |
| Provider Name: | Legal Services for Se | eniors | | | | | | | |
| County(ies) | Monterey | | | | | | | | |
| 4/1/2015 | Alliance on Aging, Salinas | General litigation and Legal Services for Seniors assistance | Alliance on Aging senior workers | 25 3 | | | | | |
| 4/9/2015 | Sacramento Dept. of Aging and Senior Services | Elder Abuse Litigation | Adult Protective Services/District Attorneys | 35 7 | | | | | |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

Fiscal Year: 2014-2015

Quarter: 4 PSA: 33

Total Unduplicated Client Count for Quarter: 121

Total Cases Closed in Quarter: 115

Total Units of Service for Quarter (Unit=1 Hour): 1316

| CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER | | | | | | |
|--|-----|---|-----|--|--|--|
| CLIENT AGE | | CLIENT RACE | | | | |
| 60-64: | 39 | Two or More Races: | 0 | | | |
| 65-74: | 46 | Caucasian: | 99 | | | |
| 75-84: | 26 | African American: | 13 | | | |
| 85+: | 10 | Native American/Native Alaskan: | 1 | | | |
| Client Declined to Provide Information: | 0 | Asian/Pacific Islander | | | | |
| Total: | 121 | Asian Indian: | 0 | | | |
| CLIENT GENDER | | Cambodian: | 0 | | | |
| Male: | 49 | Chinese: | 0 | | | |
| Female: | 72 | Filipino: | 0 | | | |
| Client Declined to Provide Information: | 0 | Japanese: | 0 | | | |
| Total: | 121 | Korean: | 0 | | | |
| OTHER CLIENT CHARACTERISTICS | | Laotian: | 0 | | | |
| Frail/Disabled: | 37 | Vietnamese: | 0 | | | |
| Homebound: | 0 | Guamanian: | 0 | | | |
| Lives Alone: | 80 | Hawaiian: | 0 | | | |
| Institutionalized: | 3 | Samoan: | 0 | | | |
| Suspected Victim of Elder Abuse/Exploitation: | 11 | Other Asian/Pacific Islander: | 0 | | | |
| Limited English: | 20 | Race Unknown/Some Other Race: | 6 | | | |
| Rural: | 30 | Client Declined to Provide Information: | 2 | | | |
| Greatest Economic Need (Minority): | 49 | Total: | 121 | | | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 33

Greatest Economic Need (Non-Minority): 28

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) | | | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | | | |
|--|--|----|--|--------------------------------------|------------------------------|--|--|
| | | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) | | |
| CONSUMER/FINANCE | | | | | | | |
| A1. Bankruptcy/Debt Collection: | | 11 | 6 | 6 | 0 | | |
| A2. Contracts/Warranties: | | 9 | 8 | 1 | 0 | | |
| A3. Other Consumer/Finance: | | 4 | 1 | 1 | 0 | | |
| EMPLOYMENT | | | | | | | |
| B1. Discrimination: | | 0 | 0 | 0 | 0 | | |
| B2. Other Employment: | | 0 | 1 | 0 | 0 | | |
| FAMILY | | | | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | | 0 | 0 | 0 | 0 | | |
| C2. Conservatorship: | | 0 | 0 | 0 | 0 | | |
| C3. Other Family: | | 3 | 3 | 1 | 0 | | |
| HEALTH/COMMUNITY BASED CARE | | | | | | | |
| D1. Medi-Cal/Medicaid: | | 3 | 2 | 0 | 0 | | |
| D2. Medicare: | | 0 | 0 | 0 | 0 | | |
| D3. Other Health/Community Based Care: | | 1 | 2 | 0 | 0 | | |
| HOUSING | | | | | • | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | | 22 | 7 | 7 | 6 | | |

Fiscal Year: 2014-2015

| Quarter: 4 | PSA: | 33 | | | |
|--|---------|--------|-----------------------------|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | | 6 | 3 | 0 | 0 |
| E3. Other Housing: | | 13 | 8 | 5 | 0 |
| INCOME MAINTENANCE | | | | | |
| F1. Social Security: | | 4 | 5 | 2 | 0 |
| F2. Supplemental Security Income (SSI): | | 8 | 4 | 6 | 0 |
| F3. Pensions/Retiree Benefits: | | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | | 10 | 8 | 3 | 0 |
| INDIVIDUAL RIGHTS | | | | | - |
| G1. Immigration/Naturalization: | | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | | 11 | 1 | 2 | 2 |
| G3. Other Individual Rights: | | 0 | 0 | 0 | 0 |
| MISCELLANEOUS | | | | | |
| H1. Estate Planning/Wills/Trusts: | | 5 | 1 | 2 | 0 |
| H2. Advance Health Care Directives (AHCD |): | 4 | 0 | 4 | 0 |
| H3. Financial Powers of Attorney: | | 5 | 0 | 5 | 0 |
| H4. Other Miscellaneous: | | 2 | 1 | 1 | 0 |
| TOTAL CASES OPENED IN QUAR | TER: | 121 | TOTAL CASES CLOS | ED IN QUARTER BY (| ASE CLOSED CODE |
| | , | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | | 61 | 46 | 8 |
| TOTAL ESTIMATED CASE WOR | K HOURS | SPENT: | 1275 | | |

| | OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA | | | | | | | | |
|------|--|---------------------------|--------------------------------|--|--|--|--|--|--|
| | INFORMATION ON SPECIAL OUTREACH ACTIVITIES | | | | | | | | |
| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of Est. People Hours Reached | | | | | |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 33

| vider Name: | Greater Bakersfield | Legal Assistance, Inc. | | |
|---------------------------|---------------------|---|---|-------|
| County(ies) | Kern | | | |
| 6/25/2015 Bakersfield, CA | | Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Kern County Veterans Collaborative. | Other Service Providers of Kern County's Senior Population | 50 1. |
| 6/16/2015 | Lake Isabella, CA | Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center. | Kern County Senior Population | 7 7 |
| 5/19/2015 | Lake Isabella, CA | Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center. | Kern County Senior Population | 7 7 |
| 4/10/2015 | Bakersfield, CA | Collaborative meeting with Kern County District Attorney's Office, Veterans Service Department, Kern County Adult Protective Services and Victims Witness Program regarding the problem of Veterans Aid and Attendance "scham" in Kern County and ways to address the issues. | Other Service Providers of Kern County's Senior Population | 10 |
| 4/8/2015 | Bakersfield, CA | Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures at the Safe Families Resource Fair held at the Kern County Department of Human Services | Other Service Providers of Kern County's Senior Population | 300 3 |

Fiscal Year: 2014-2015

Quarter: 4 PSA: 33

| 4/2/2015 Arvin/Lamont, CA | Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures at the South Valley Neighborhood Partnership | Other Service Providers of Kern County's Senior Population | 30 | 3 |
|---------------------------|---|---|----|---|
| | Arvin/Lamont/Weedpatch Collaborative Meeting | | | |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 25

| INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE | | | | |
|---|--|--|---|-------------------------------------|
| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Est. Participants Hours |
| Provider Name: | Greater Bakersfield Legal Assistance, Inc. | | | |
| County(ies |) Kern | | | |
| 5/7/2015 | Bakersfield, CA | Made a presentation regarding Advanced Health Care Directives to a group of senior care professionals at Health Net's quarterly advisory meeting | Other Service Providers of Kern County's Senior Population | 28 2.4 |
| 4/30/2015 | Bakersfield, CA | Conducted workshop on how to complete the Confidential Status Report for Guardianship which is required annually after all guardianships have been granted. | Kern County Senior Population | 13 13.5 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16